

# Mayo Clinic

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
240010	MAYO CLINIC - SAINT MARYS HOSPITAL	1216 SECOND STREET WEST
240061	MAYO CLINIC METHODIST HOSPITAL	201 WEST CENTER STREET
030103	MAYO CLINIC HOSPITAL	5777 EAST MAYO BOULEVARD
521305	MAYO CLINIC HLTH SYSTM, FRANCISCAN HLTHCARE-SPARTA	310 W MAIN ST
520004	MAYO CLINIC HLTH SYSTEM-FRANCISCAN MED CTR, INC	700 WEST AVE S
241345	MAYO CLINIC HEALTH SYSTEM - WASECA	501 NORTH STATE STREET
241333	MAYO CLINIC HEALTH SYSTEM - ST JAMES	1101 MOULTON AND PARSONS DRIVE
241352	MAYO CLINIC HEALTH SYSTEM - SPRINGFIELD	625 NORTH JACKSON STREET
521340	MAYO CLINIC HEALTH SYSTEM - RED CEDAR, INC	2321 STOUT RD

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Address 2	Address 3	City	State
		ROCHESTER	MN
		ROCHESTER	MN
		PHOENIX	AZ
		SPARTA	WI
		LA CROSSE	WI
		WASECA	MN
		ST JAMES	MN
		SPRINGFIELD	MN
		MENOMONIE	WI

# Mayo Clinic

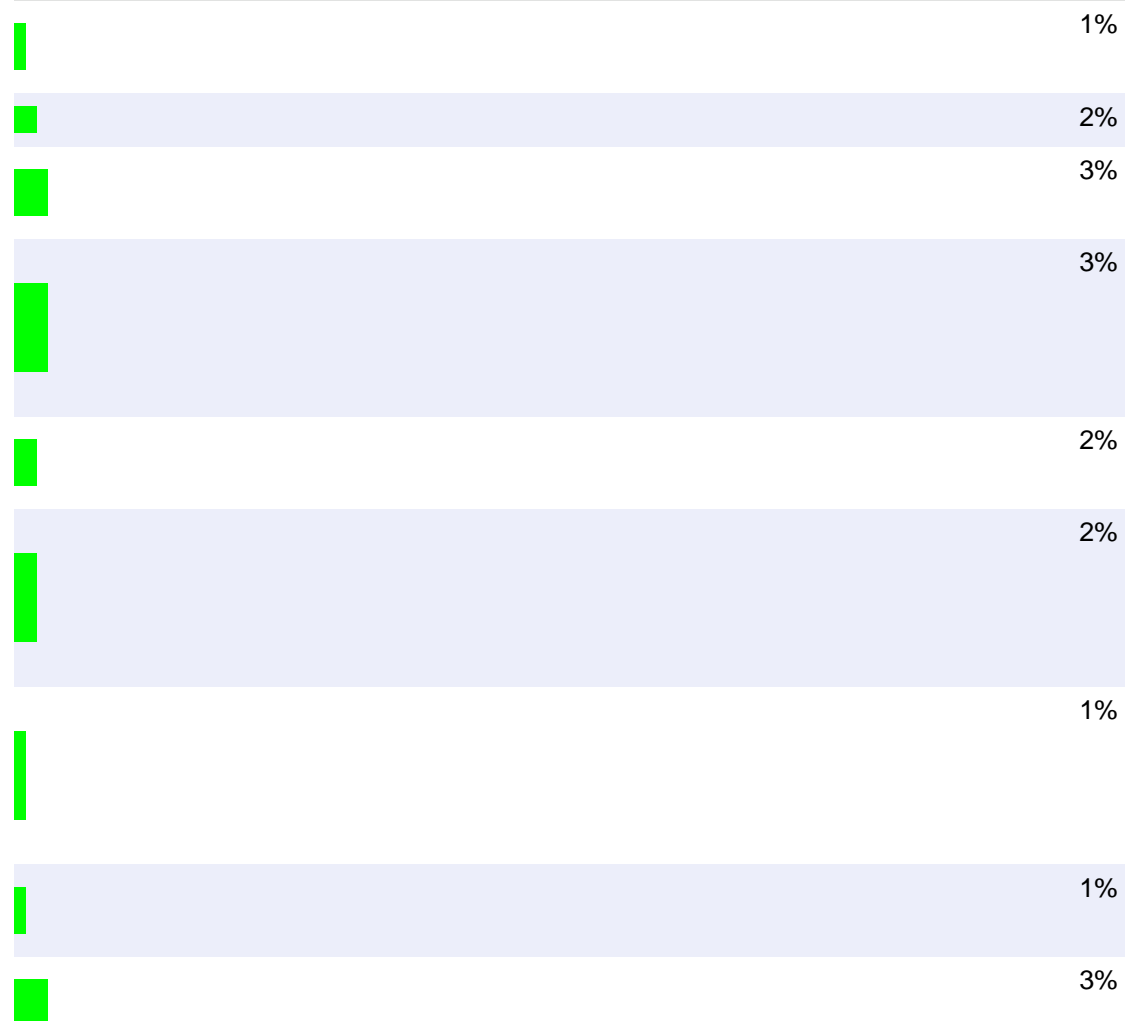
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
55902	OLMSTED	5072555123
55902	OLMSTED	5072667890
85054	MARICOPA	4805156296
54656	MONROE	6082692132
54601	LA CROSSE	6087850940
56093	WASECA	5078351210
56081	WATONWAN	5073753261
56087	BROWN	5077236201
54751	DUNN	7152355531

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

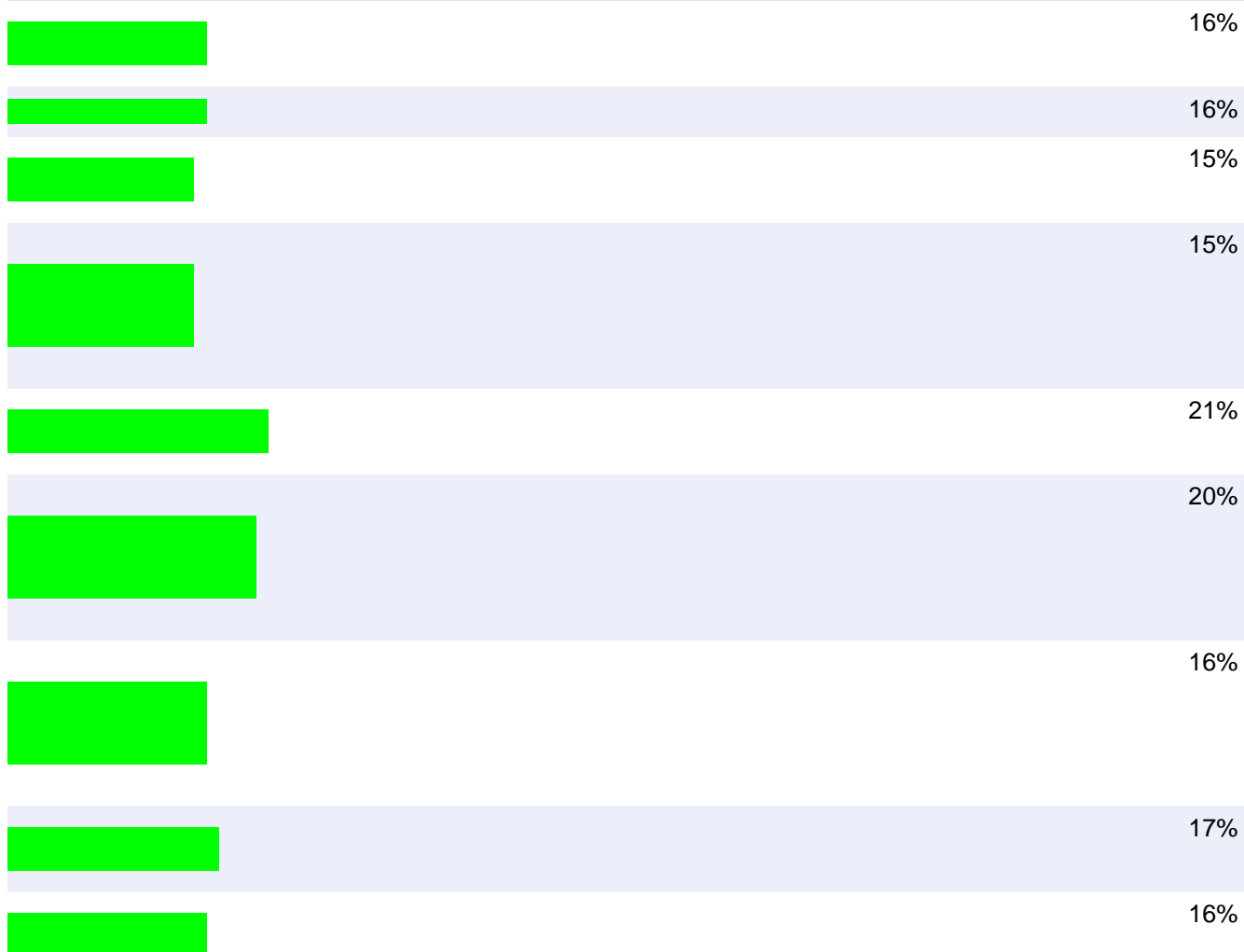
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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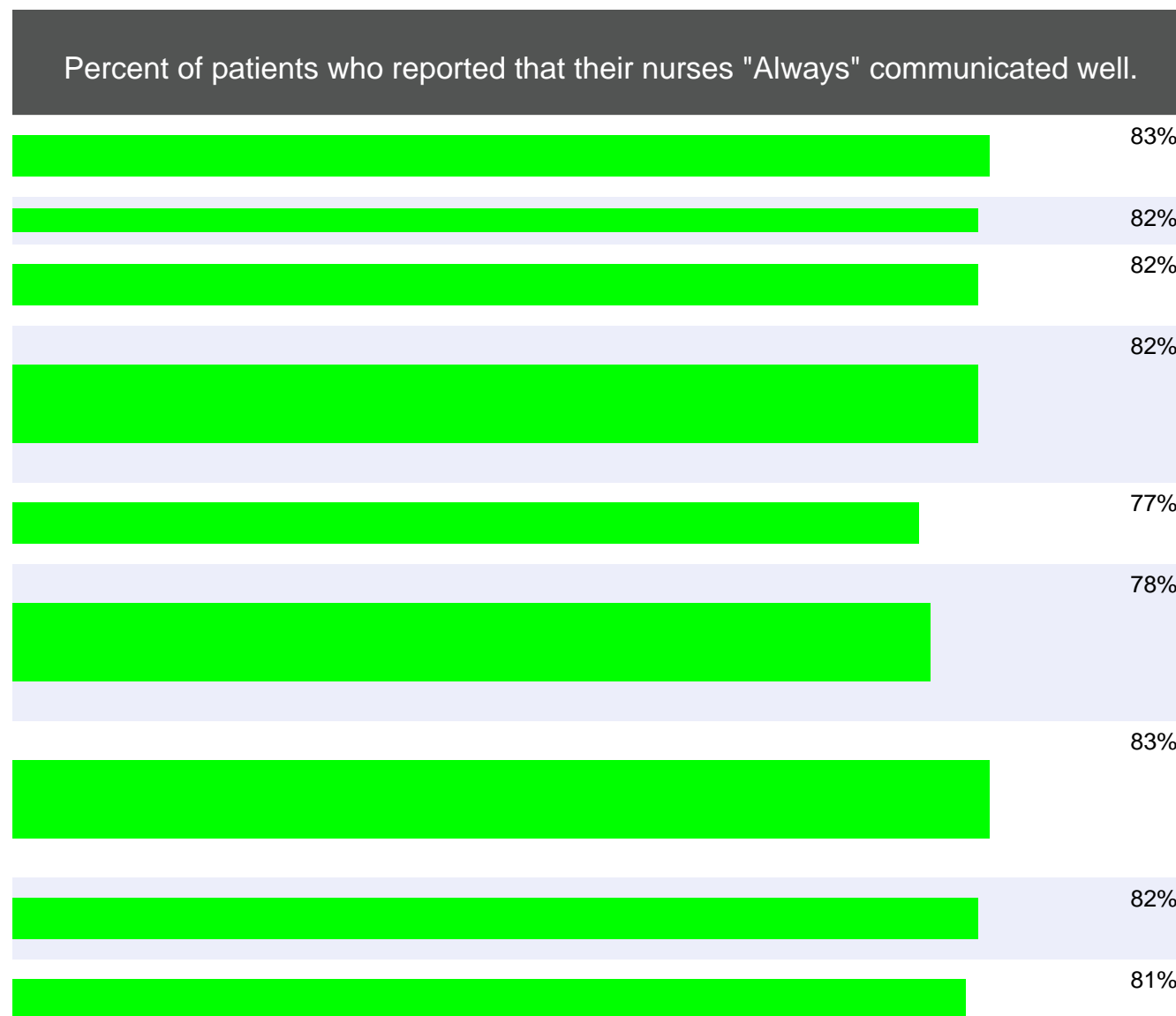
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



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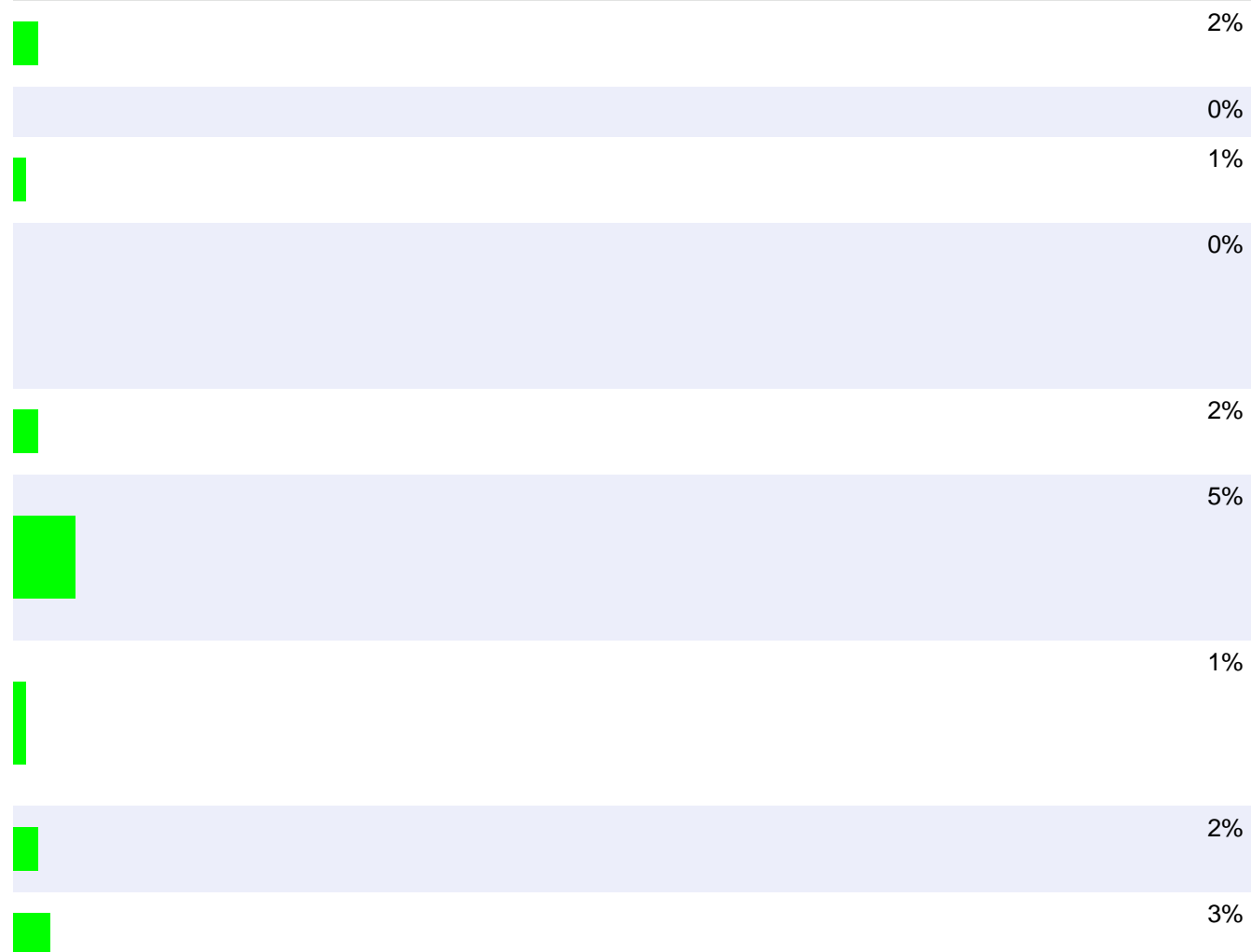
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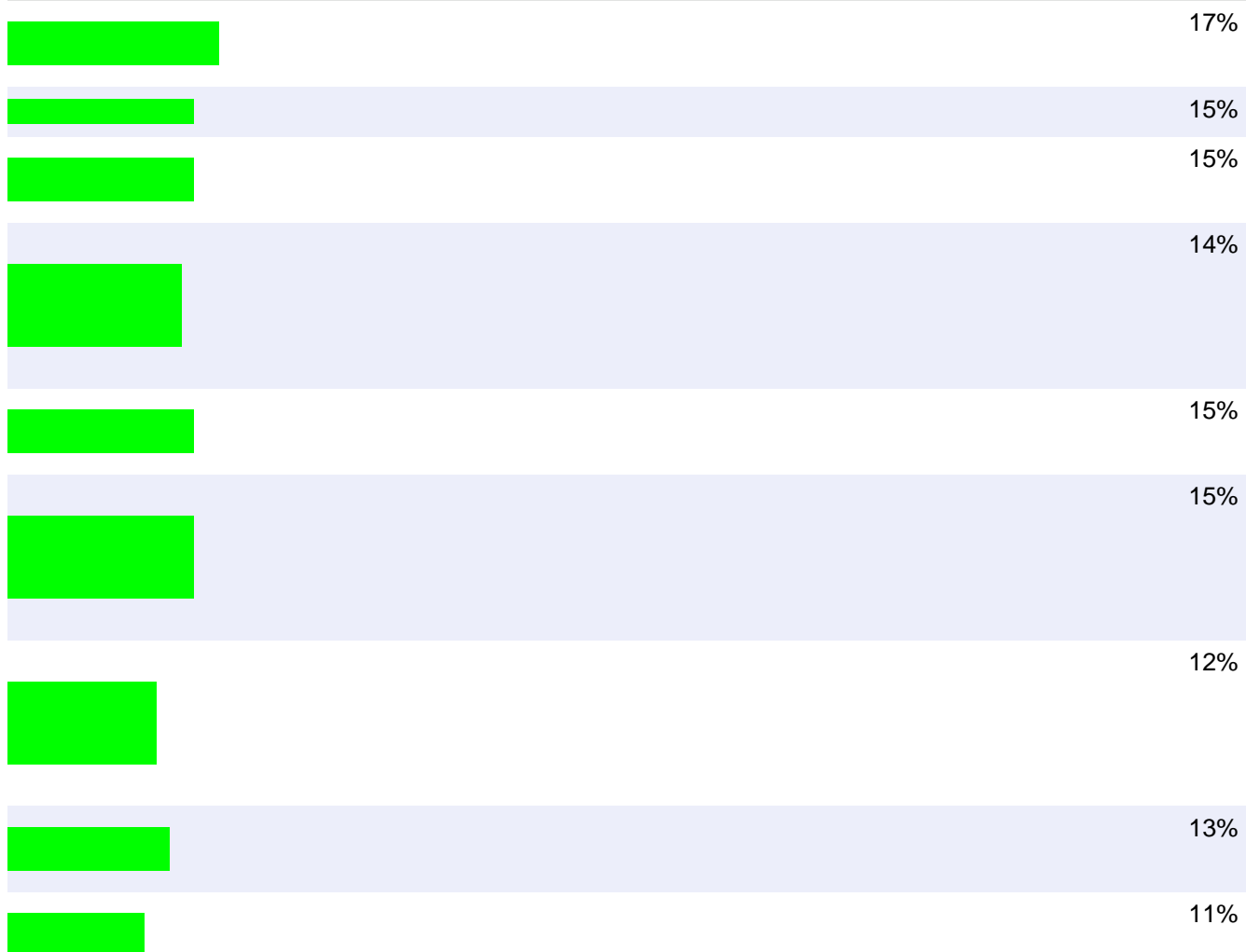
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

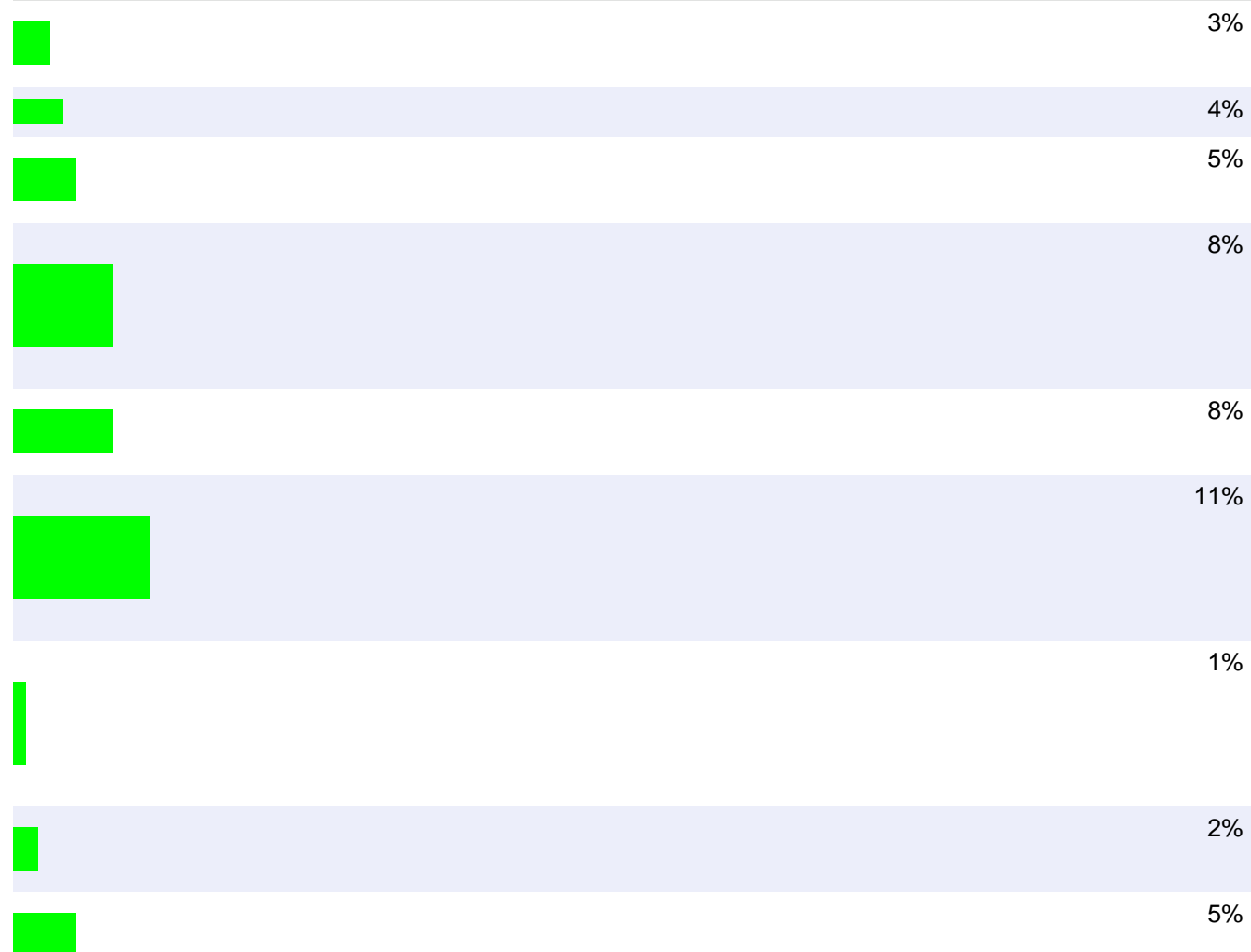
Percent of patients who reported that their doctors "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

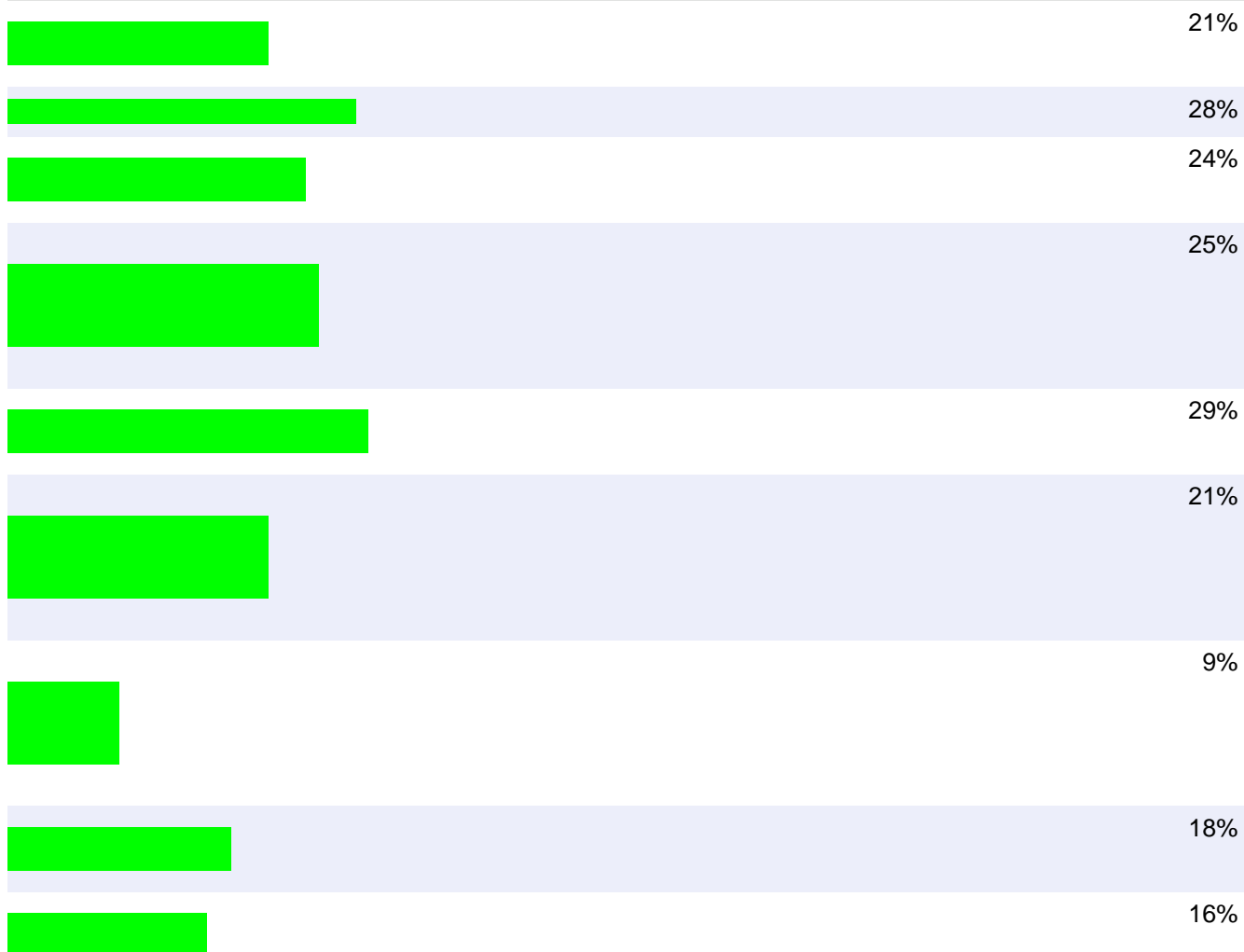
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Usually" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

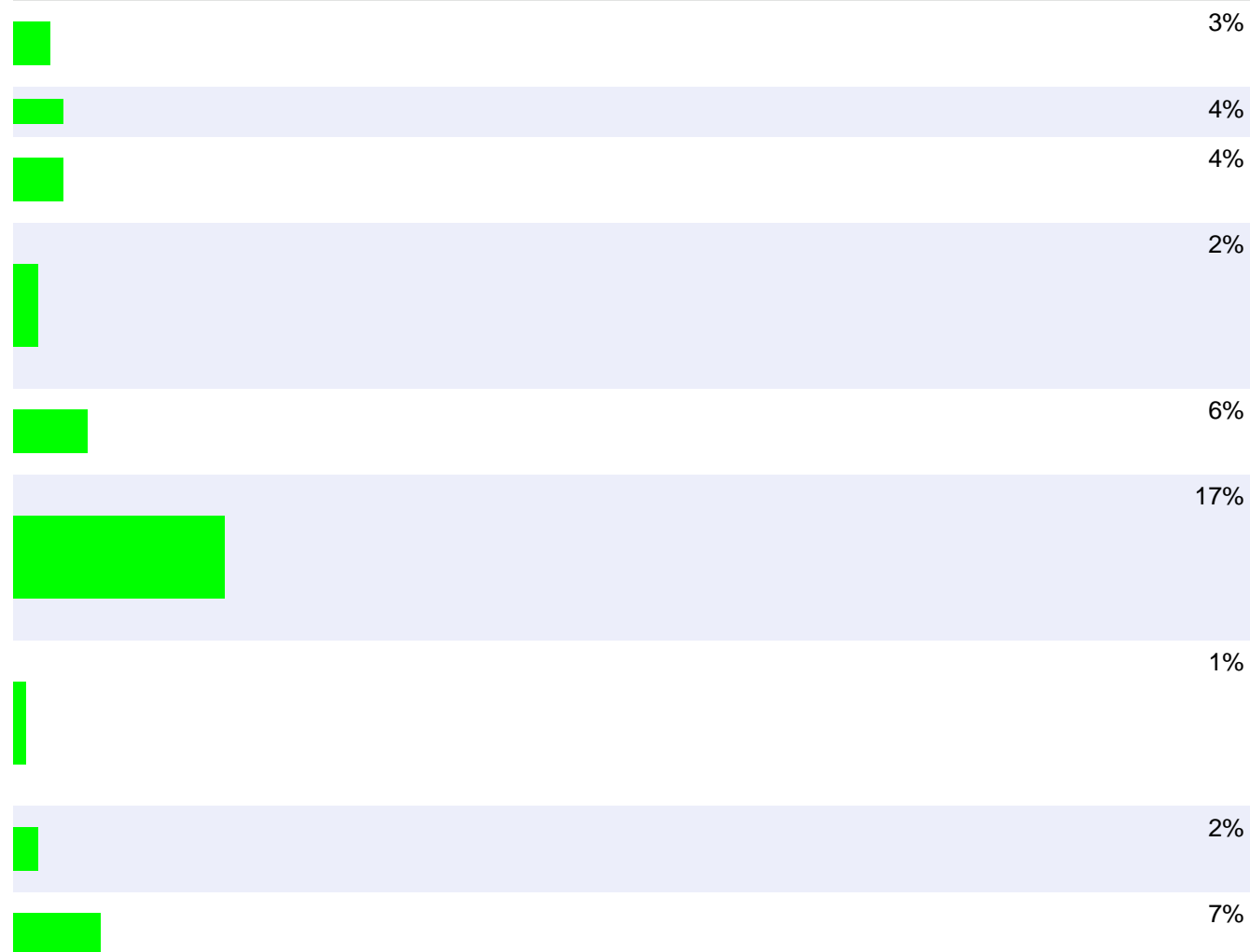
Percent of patients who reported that they "Always" received help as soon as they wanted.



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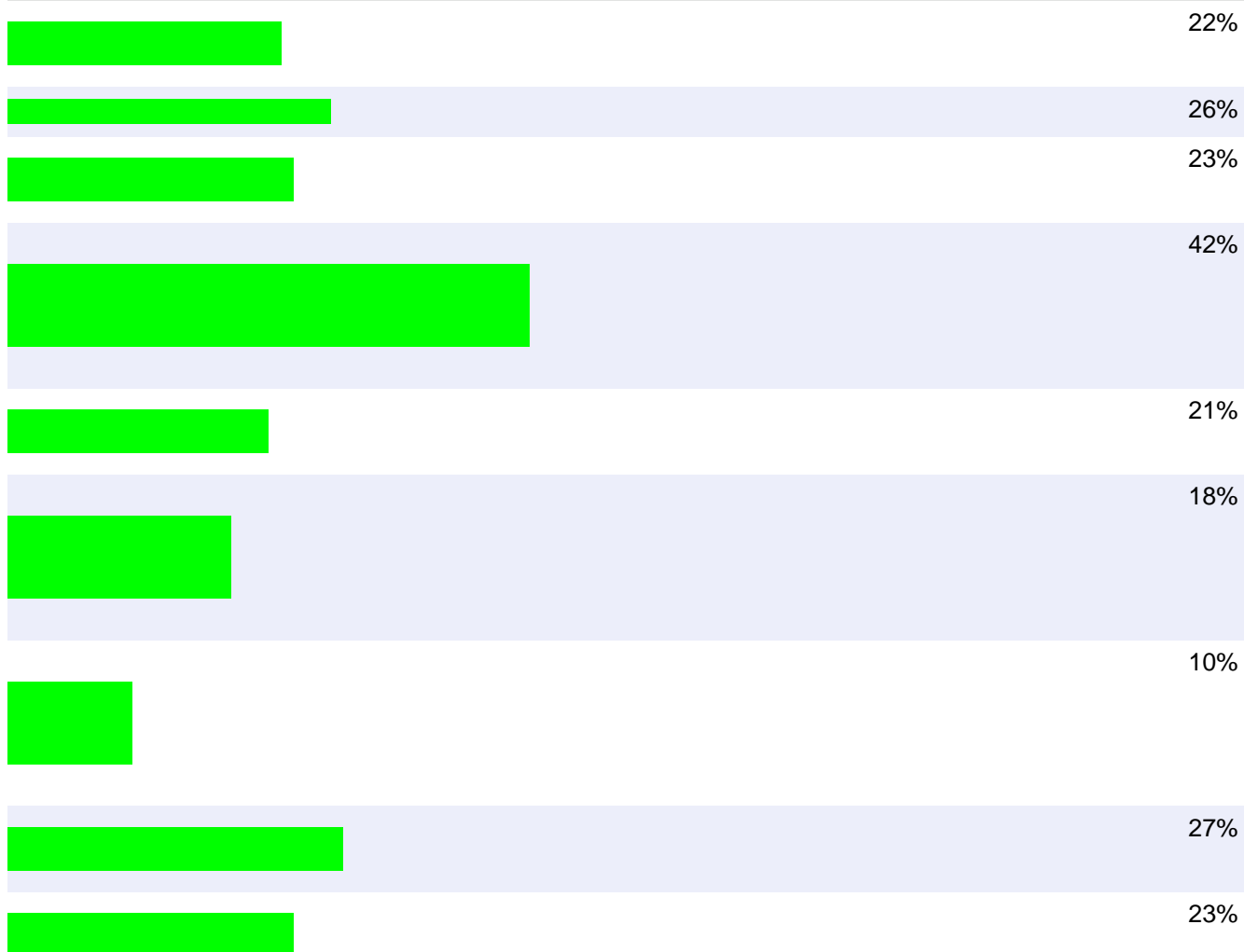
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Usually" well controlled.



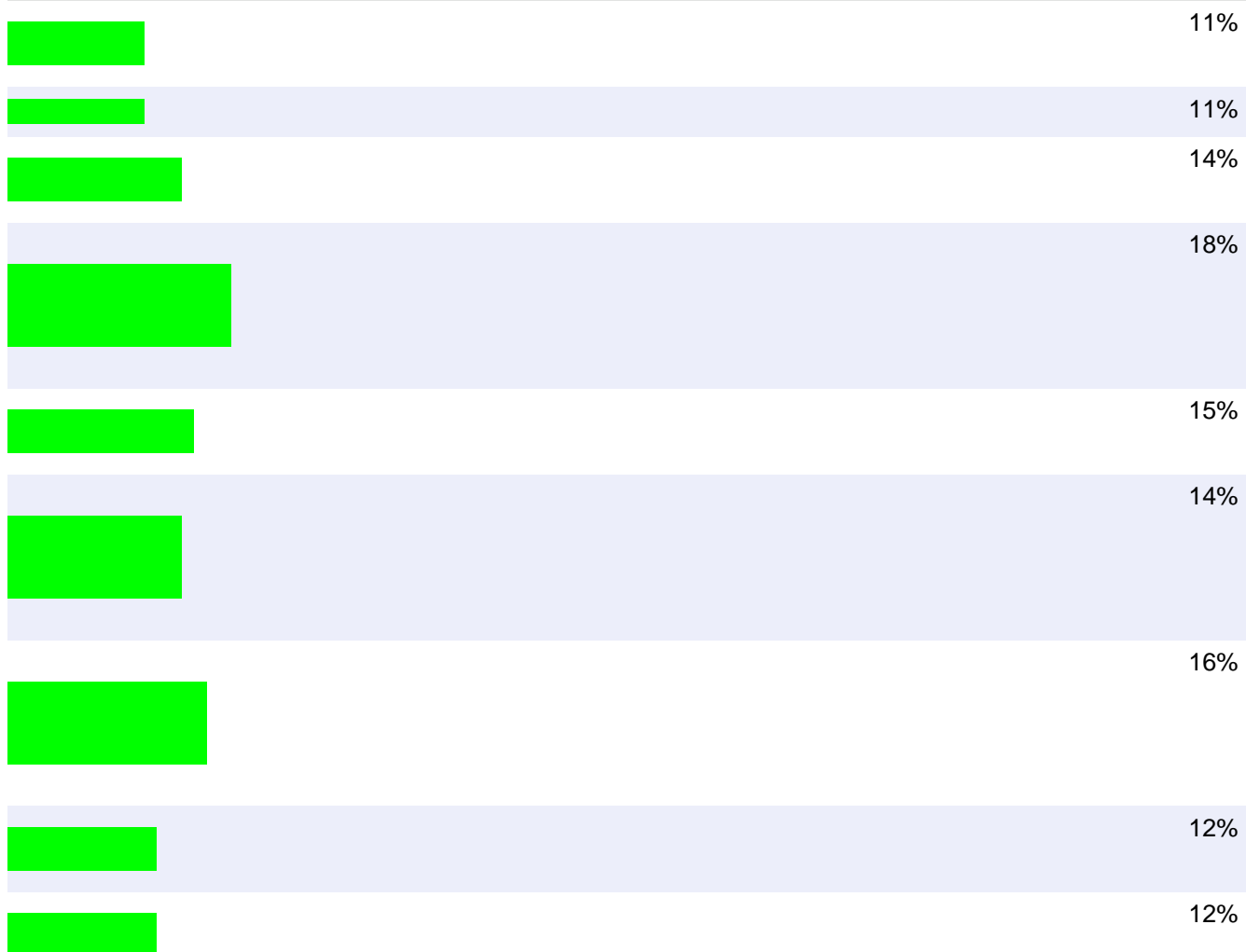
Percent of patients who reported that their pain was "Always" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

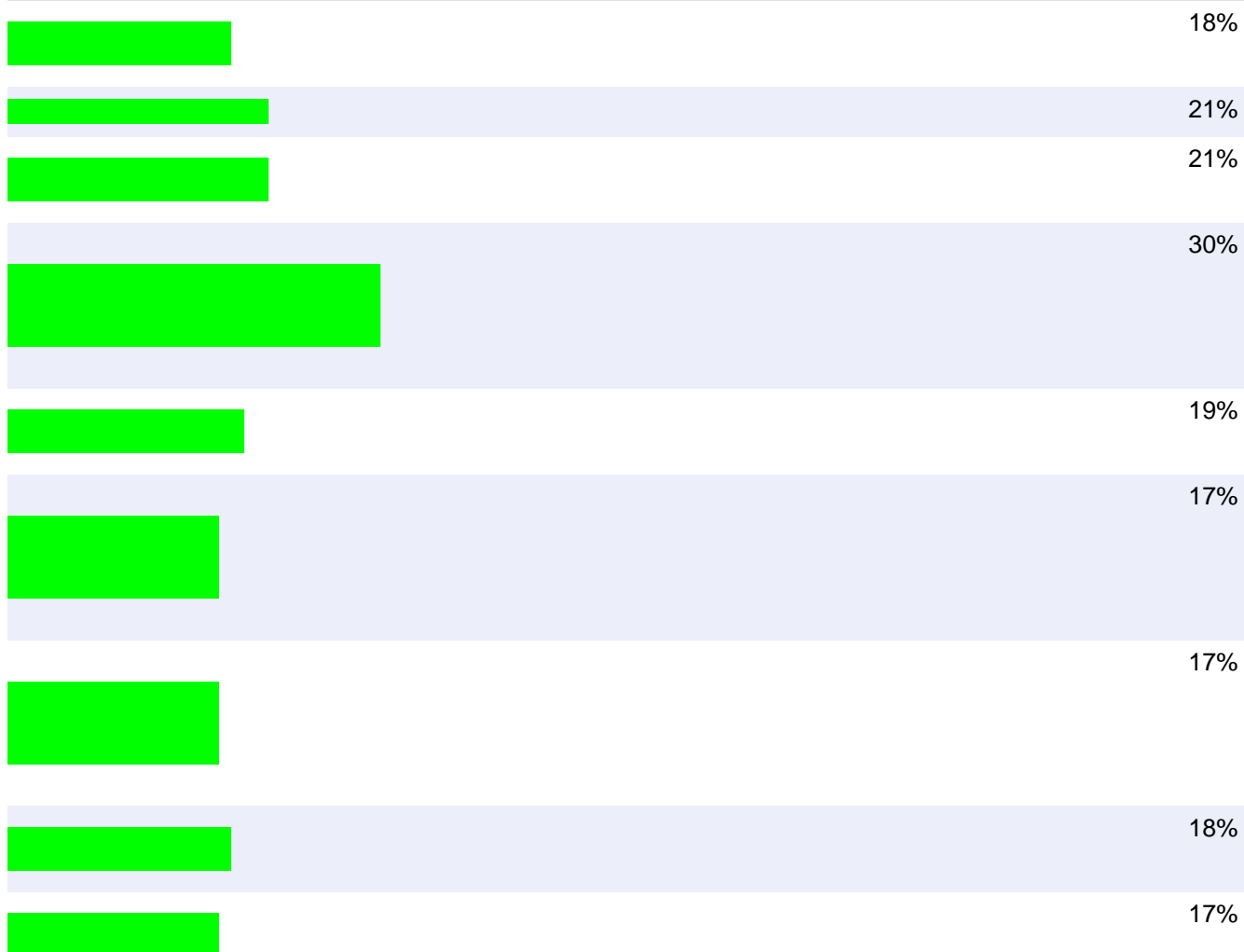




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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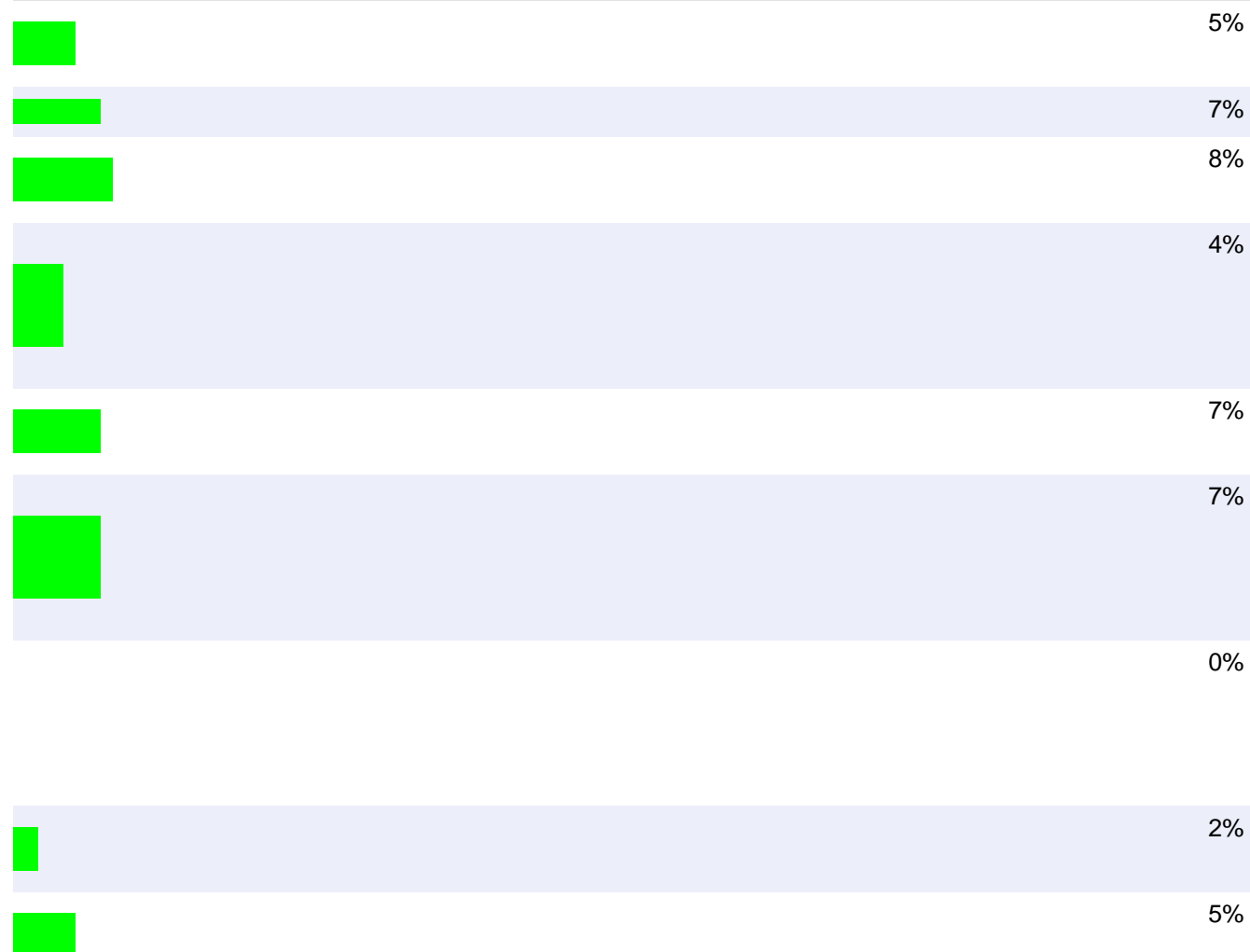
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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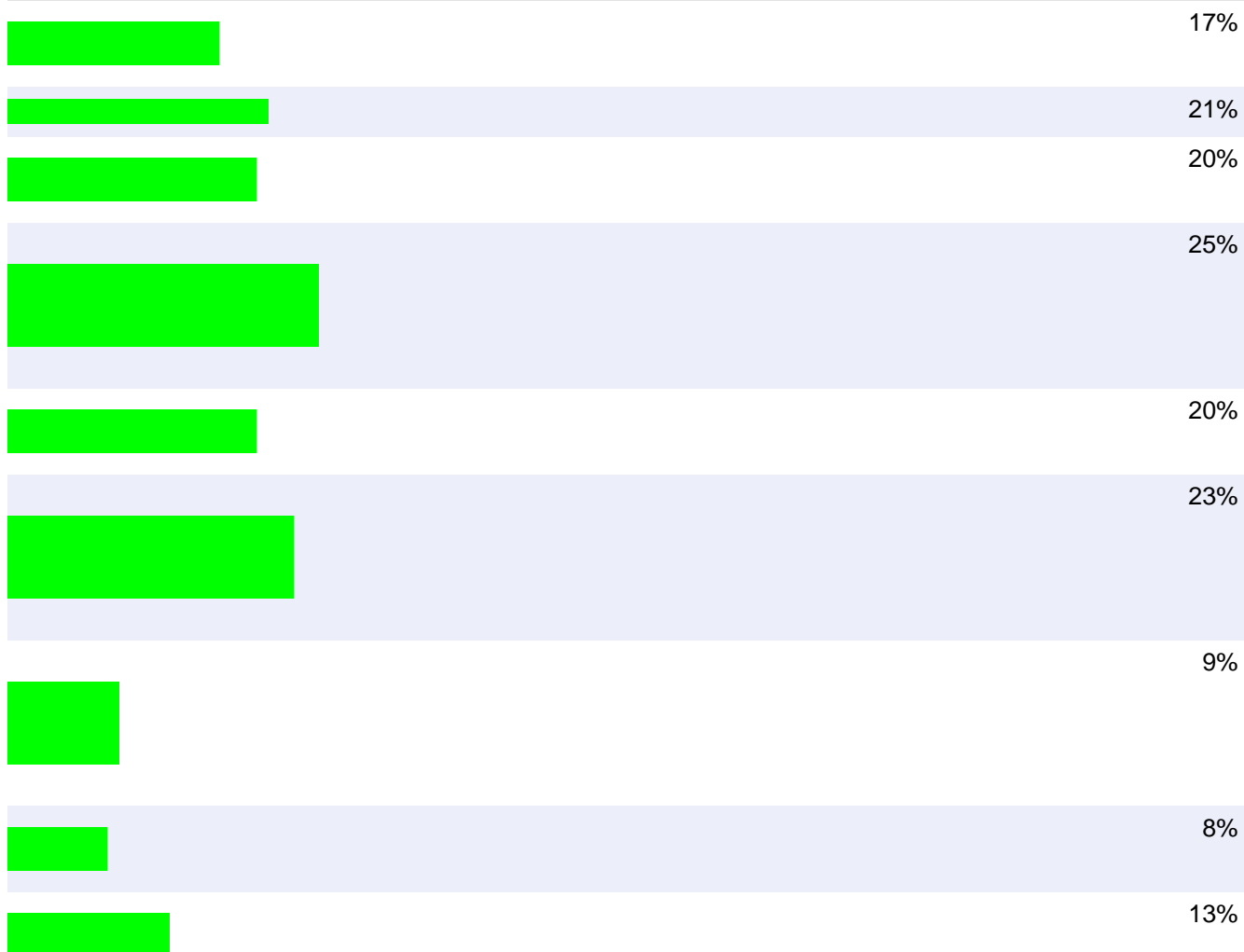
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



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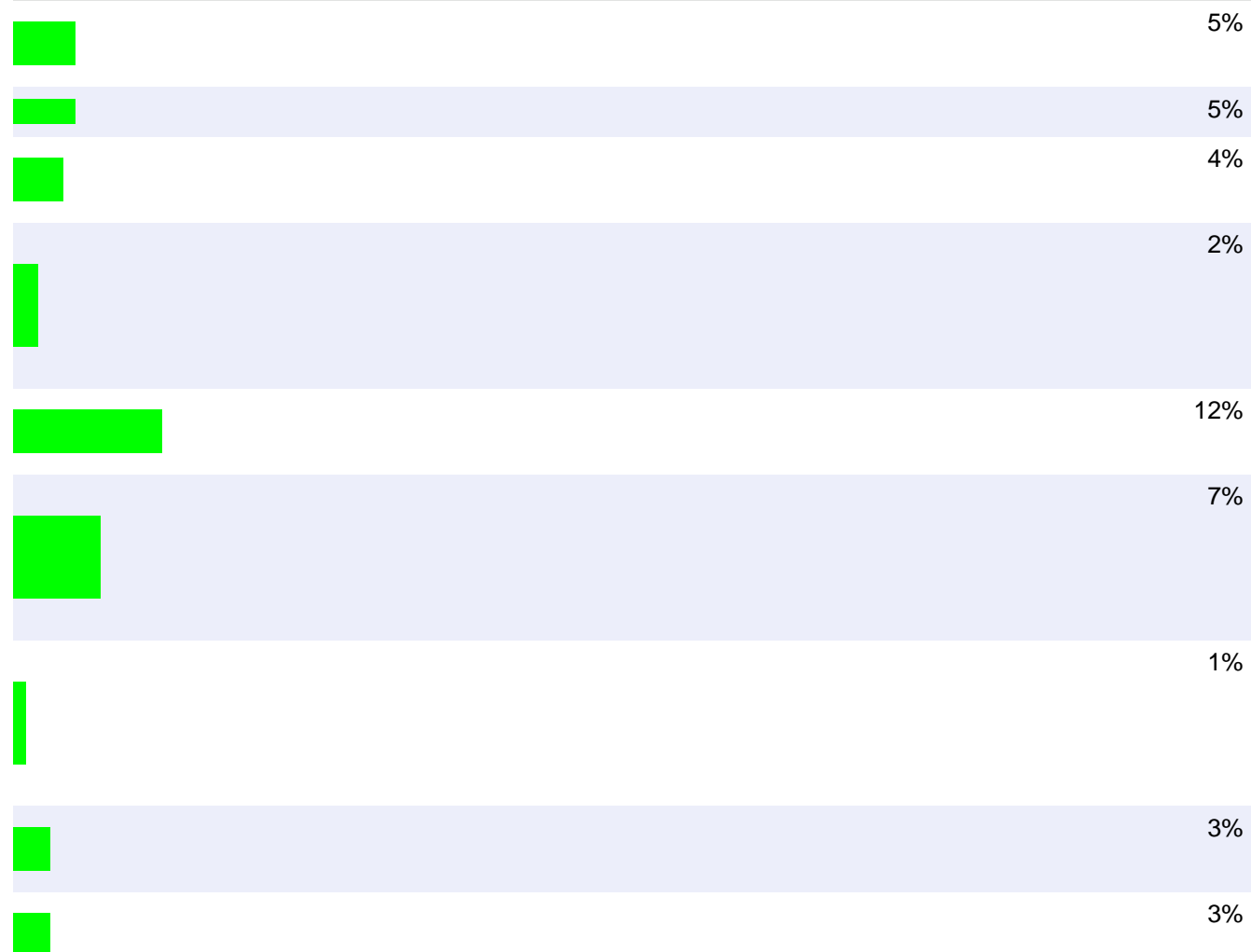
Percent of patients who reported that their room and bathroom were "Always" clean.



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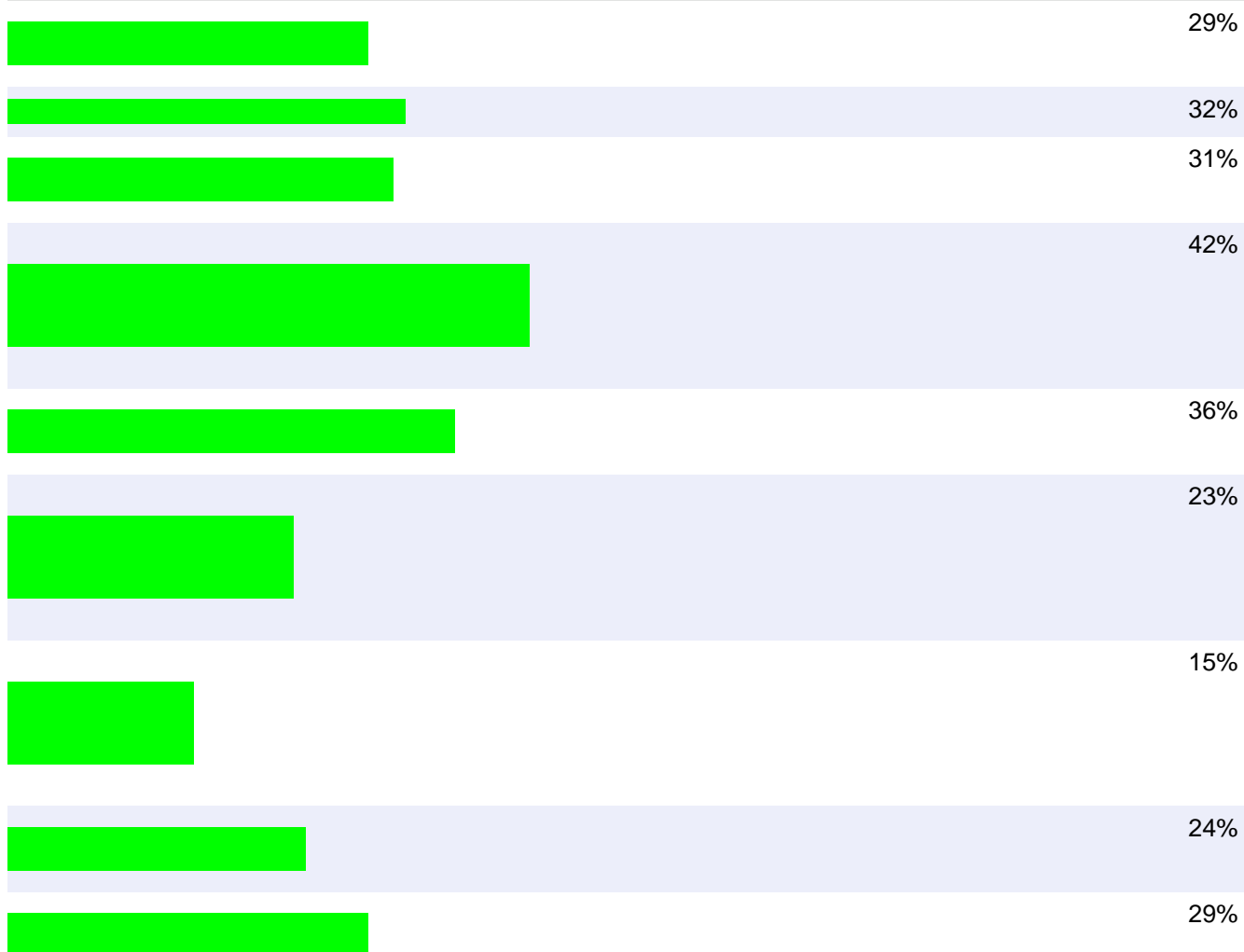
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



# Mayo Clinic

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.





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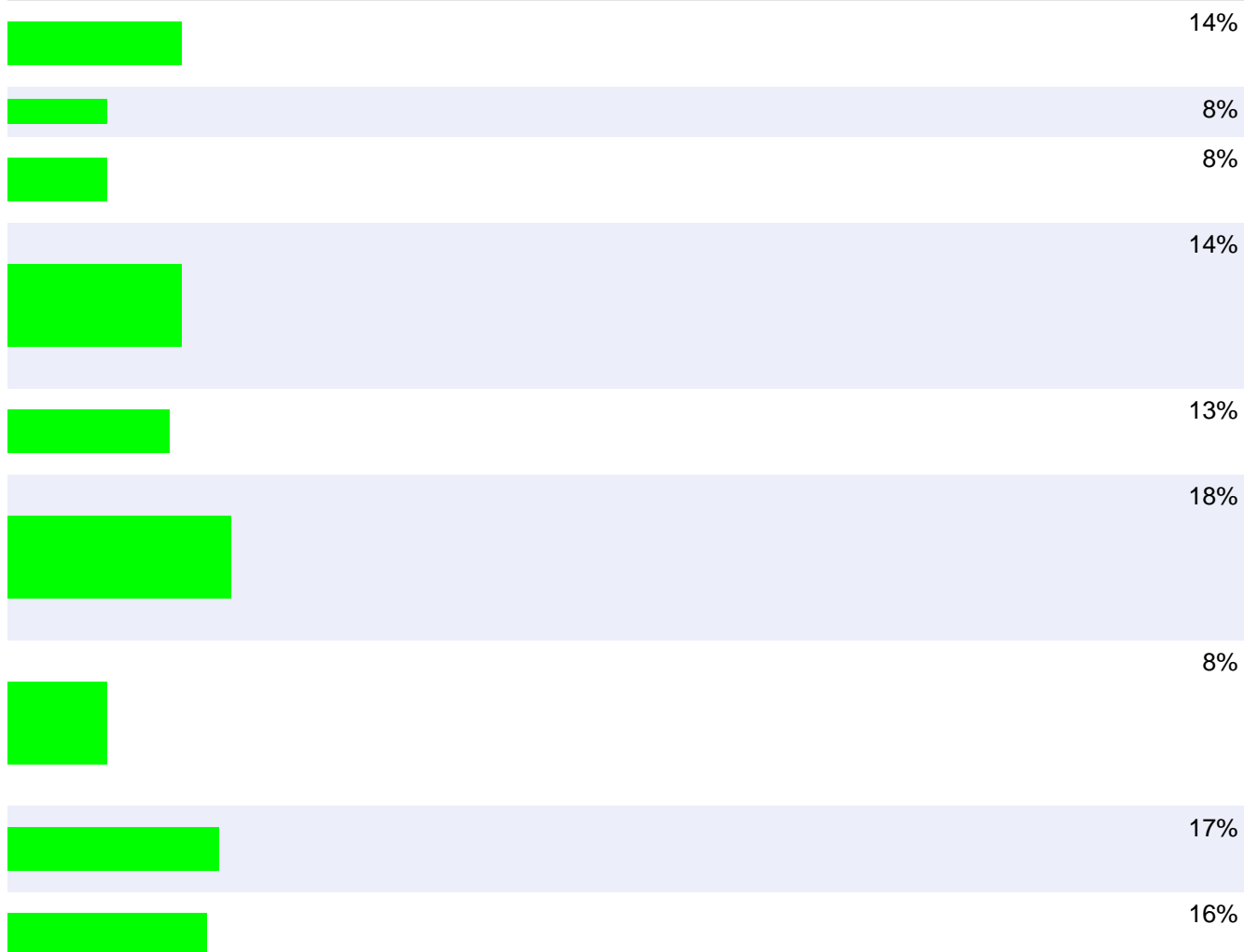
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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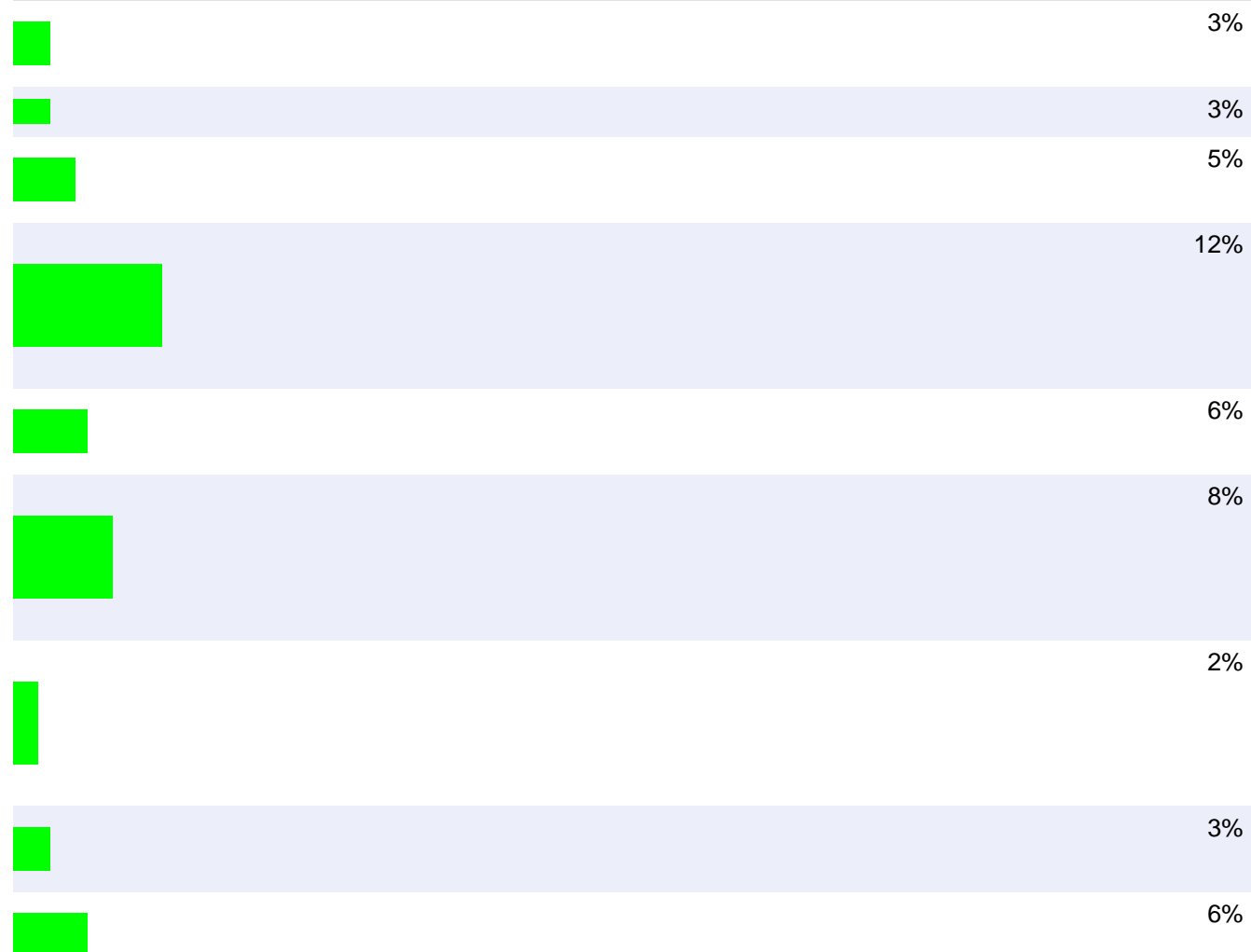
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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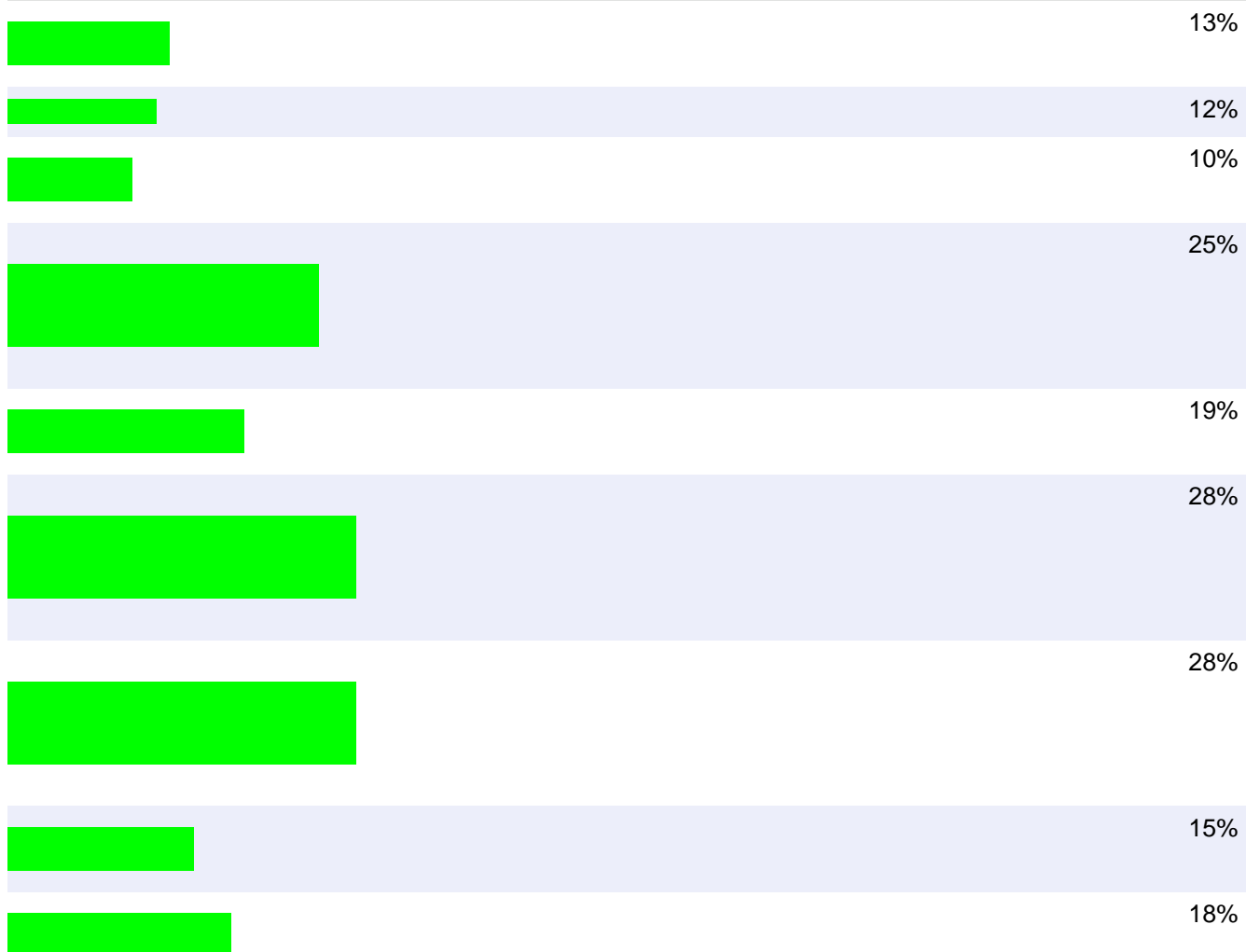
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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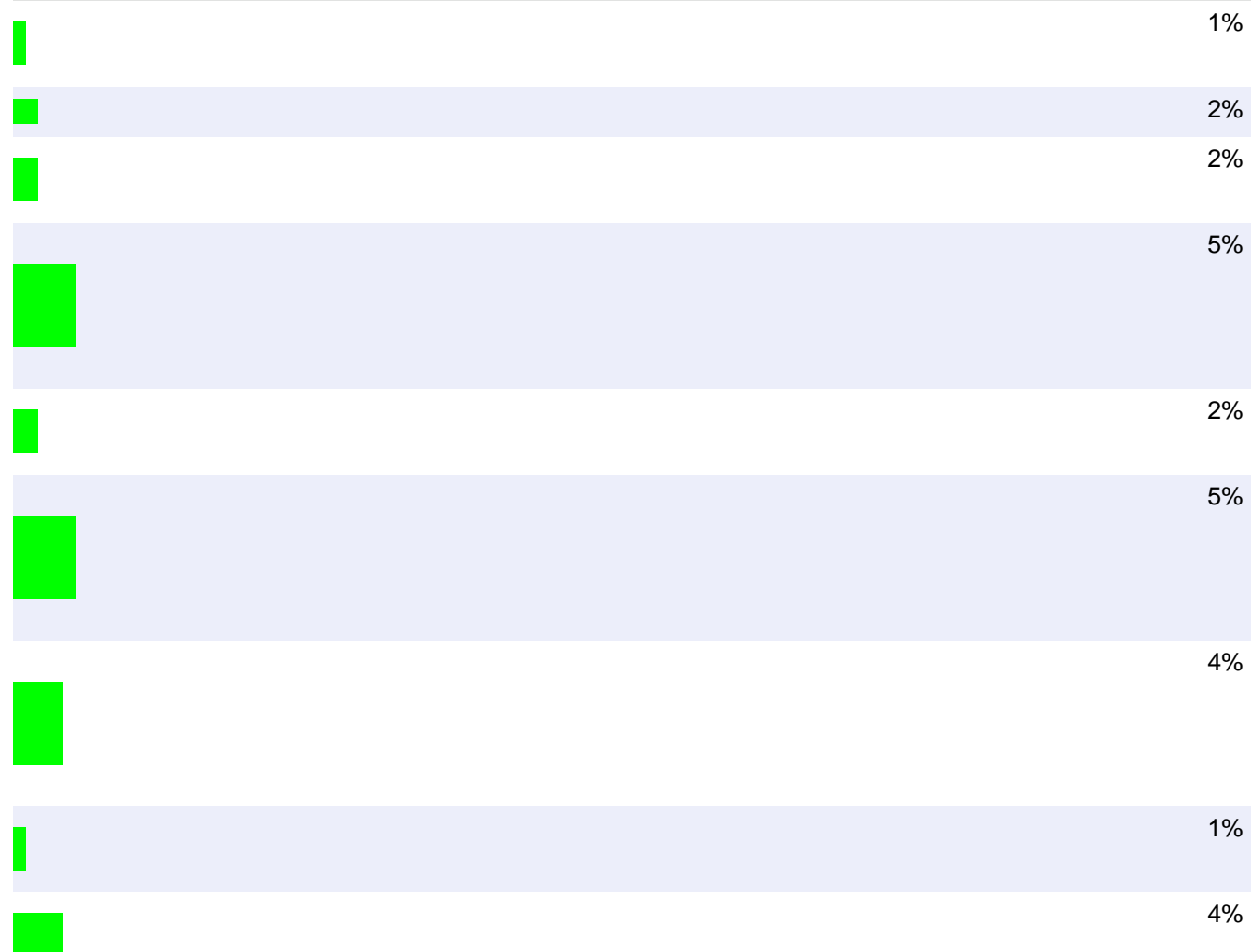
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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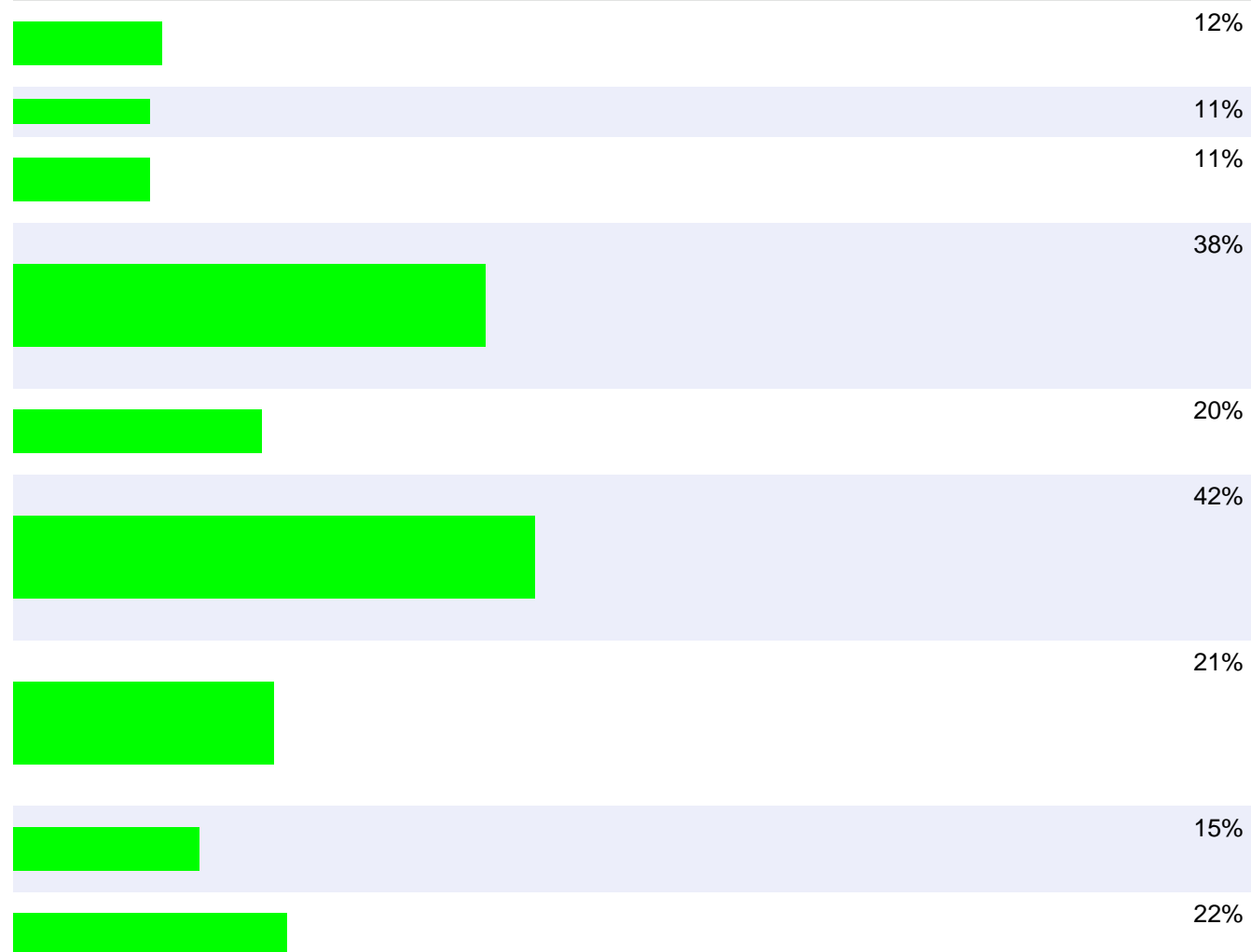
Percent of patients who reported NO,they would not recommend the hospital.



# Mayo Clinic

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



# Mayo Clinic

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.





# Mayo Clinic

Based on Survey of Patients' Hospital Experiences (HCAHPS)

## Number of Completed Surveys

300 or more

300 or more

300 or more

Fewer than 100

300 or more

Fewer than 100


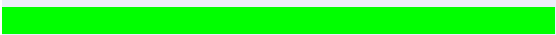







Fewer than 100

Between 100 and 299

300 or more

# Mayo Clinic

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnote
	47%
	51%
	46%
	31% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	38%
	43% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	43% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	44%
	37%

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521302	MAYO CLINIC HEALTH SYSTEM- OAKRIDGE, INC	13025 8TH ST PO BOX 70
521315	MAYO CLINIC HEALTH SYSTEM - NORTHLAND, INC	1222 E WOODLAND AVE
241361	MAYO CLINIC HEALTH SYSTEM - NEW PRAGUE	301 2ND STREET NORTHEAST
240093	MAYO CLINIC HEALTH SYSTEM - MANKATO	1025 MARSH STREET BOX 8673
241338	MAYO CLINIC HEALTH SYSTEM - LAKE CITY	500 WEST GRANT STREET
240166	MAYO CLINIC HEALTH SYSTEM - FAIRMONT	835 JOHNSON STREET, PO BOX 835
520070	MAYO CLINIC HEALTH SYSTEM EAU CLAIRE HOSPITAL	1221 WHIPPLE ST
521314	MAYO CLINIC HEALTH SYSTEM- CHIPPEWA VALLEY, INC	1501 THOMPSON ST
241346	MAYO CLINIC HEALTH SYSTEM - CANNON FALLS	1116 WEST MILL STREET
240117	MAYO CLINIC HEALTH SYSTEM - AUSTIN	1000 FIRST DRIVE NORTHWEST
240043	MAYO CLINIC HEALTH SYSTEM - ALBERT LEA	404 WEST FOUNTAIN STREET
100151	MAYO CLINIC	4500 SAN PABLO ROAD

# Mayo Clinic

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	OSSEO	WI
	BARRON	WI
	NEW PRAGUE	MN
	MANKATO	MN
	LAKE CITY	MN
	FAIRMONT	MN
	EAU CLAIRE	WI
	BLOOMER	WI
	CANNON FALLS	MN
	AUSTIN	MN
	ALBERT LEA	MN
	JACKSONVILLE	FL

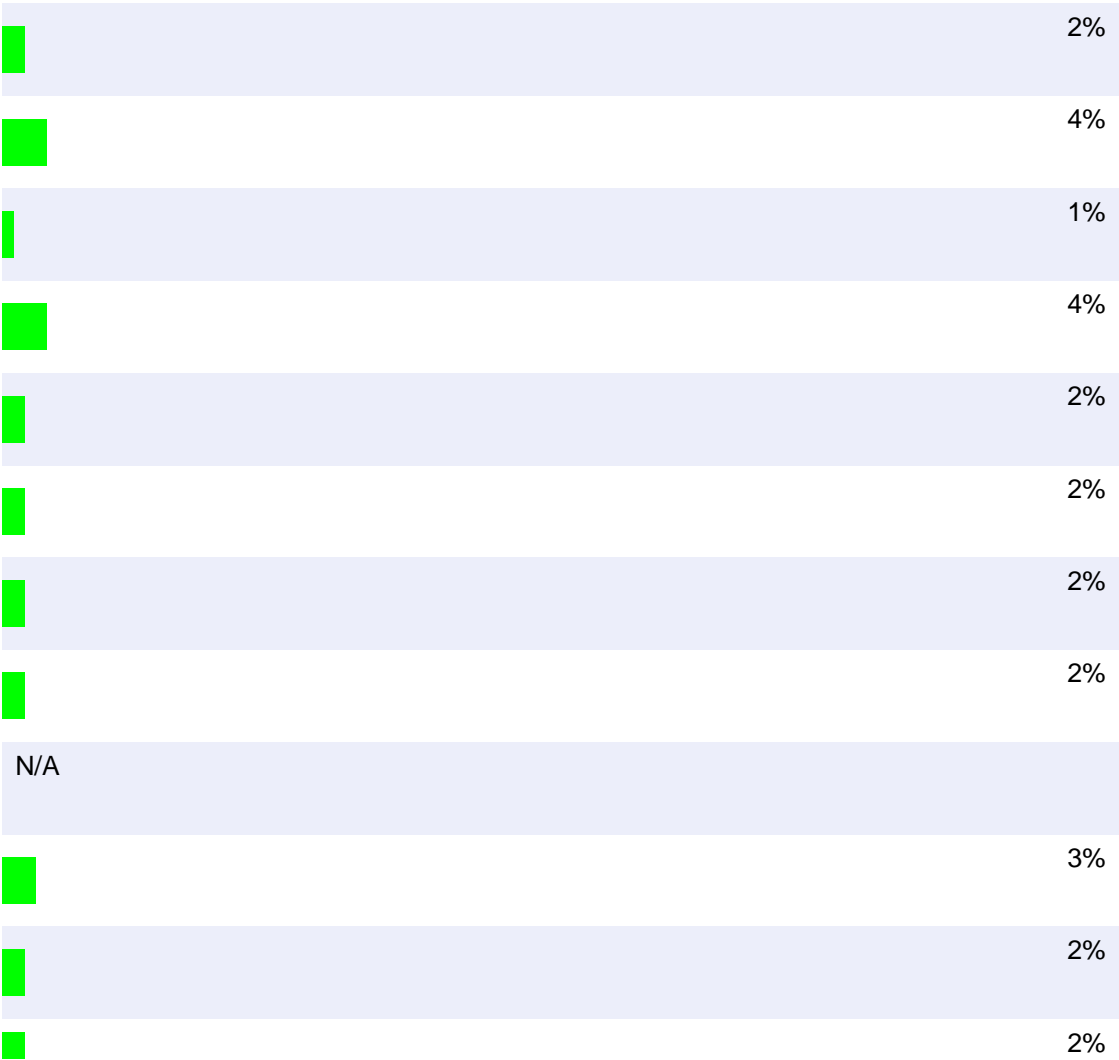
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54758	TREMPEALEAU	7155973121
54812	BARRON	7155373186
56071	SCOTT	9527588101
56002	BLUE EARTH	5076254031
55041	WABASHA	6513453321
56031	MARTIN	5072388100
54703	EAU CLAIRE	7158383311
54724	CHIPPEWA	7155682000
55009	GOODHUE	5072634221
55912	MOWER	5074337351
56007	FREEBORN	5073732384
32224	DUVAL	9049532000

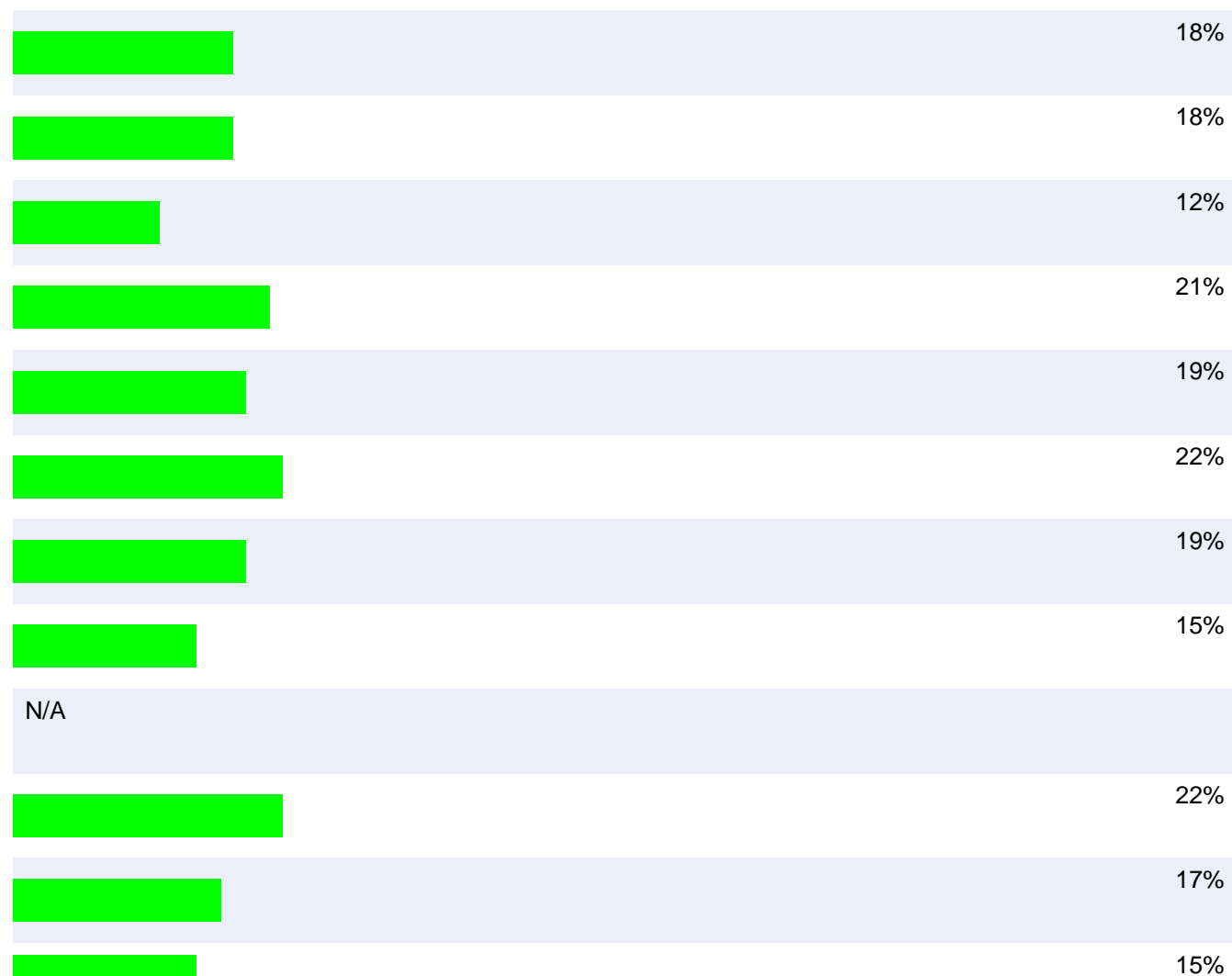
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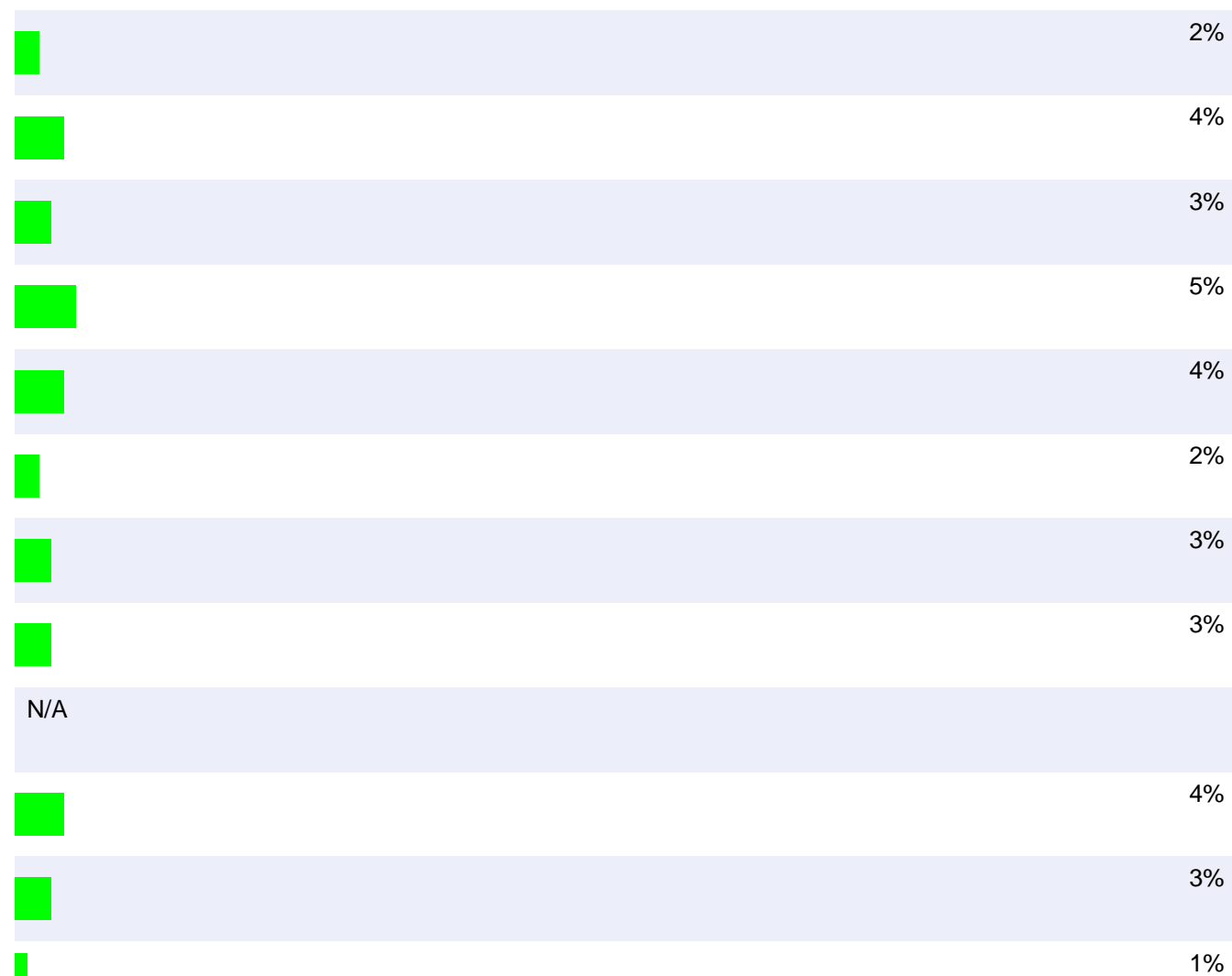
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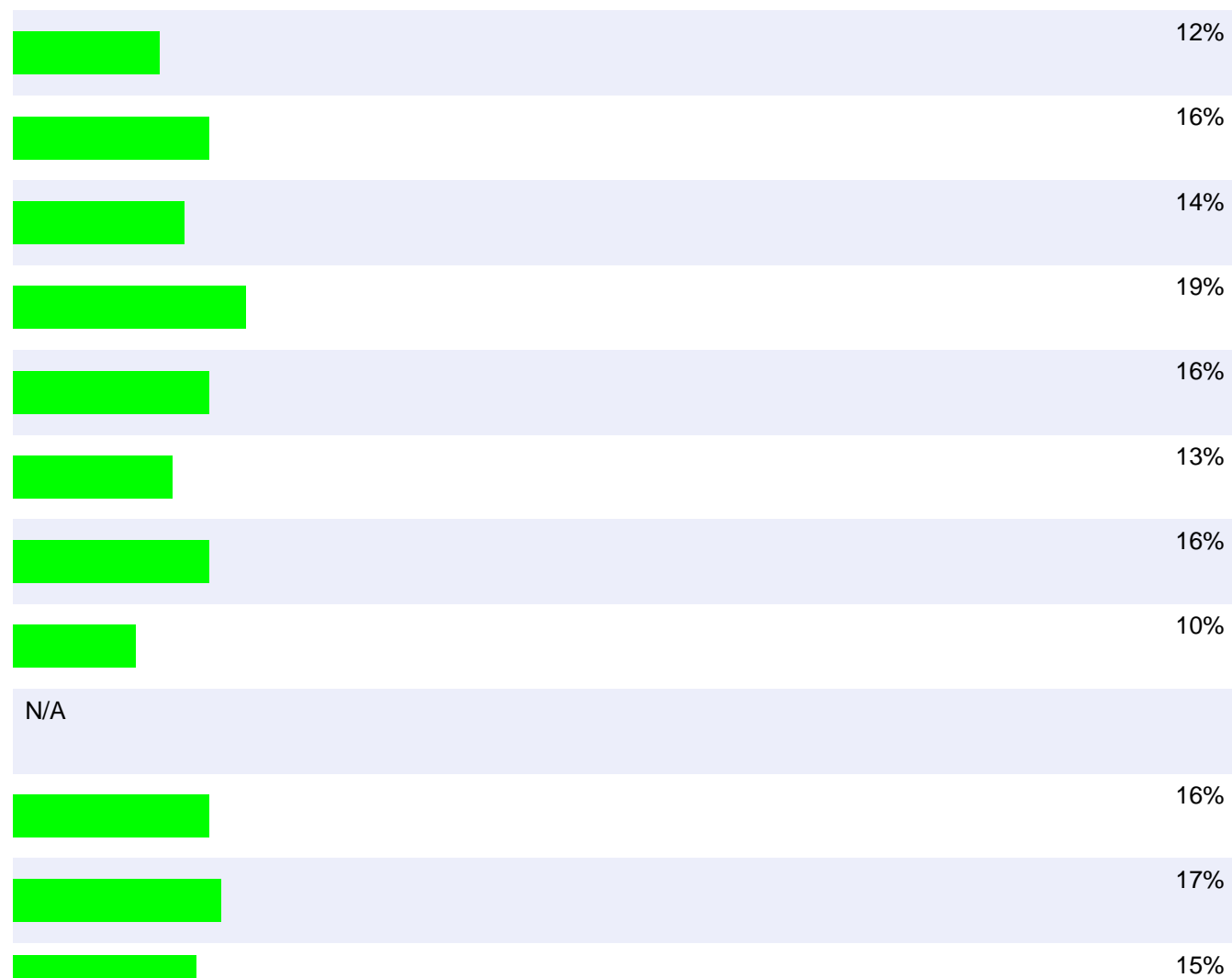
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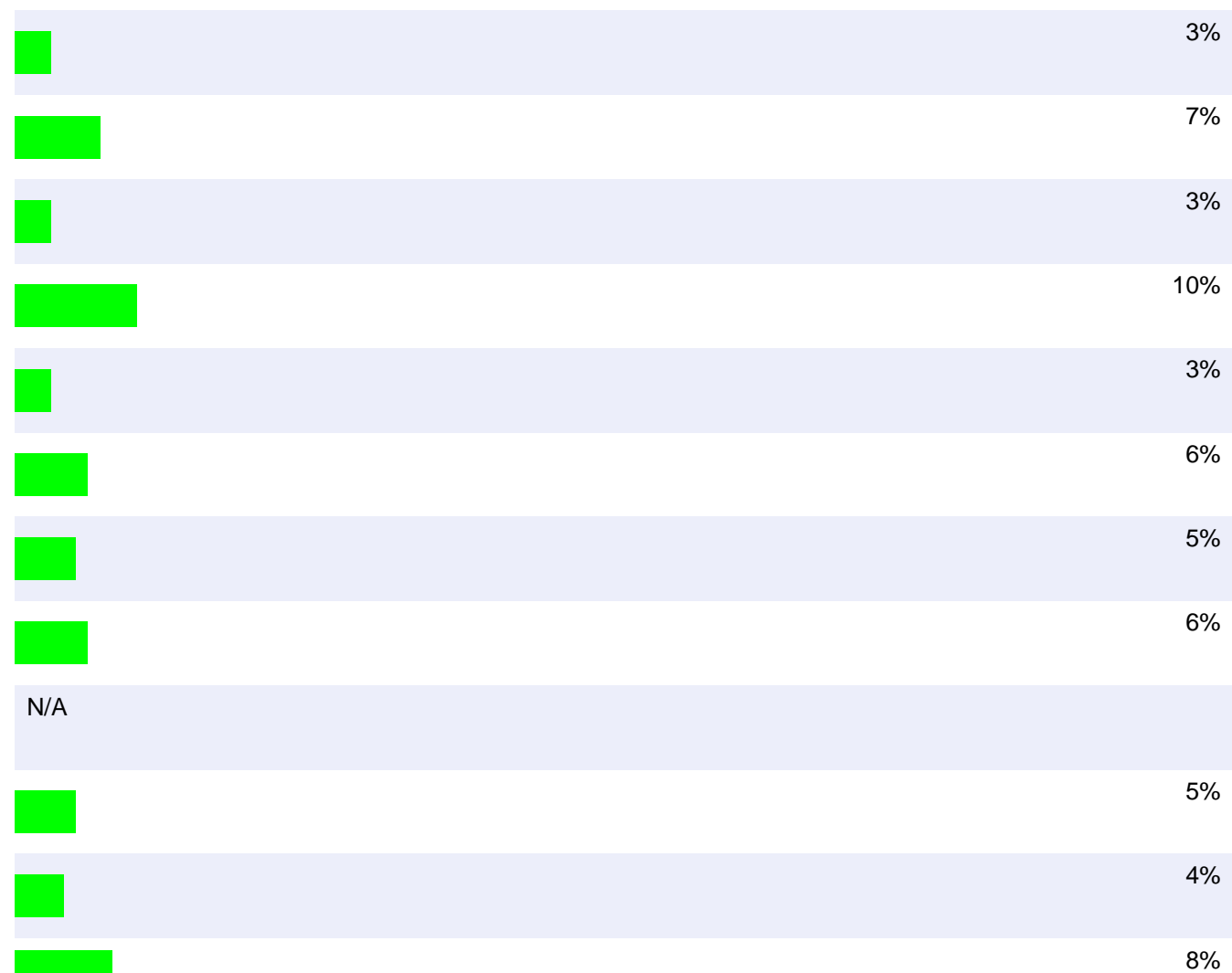
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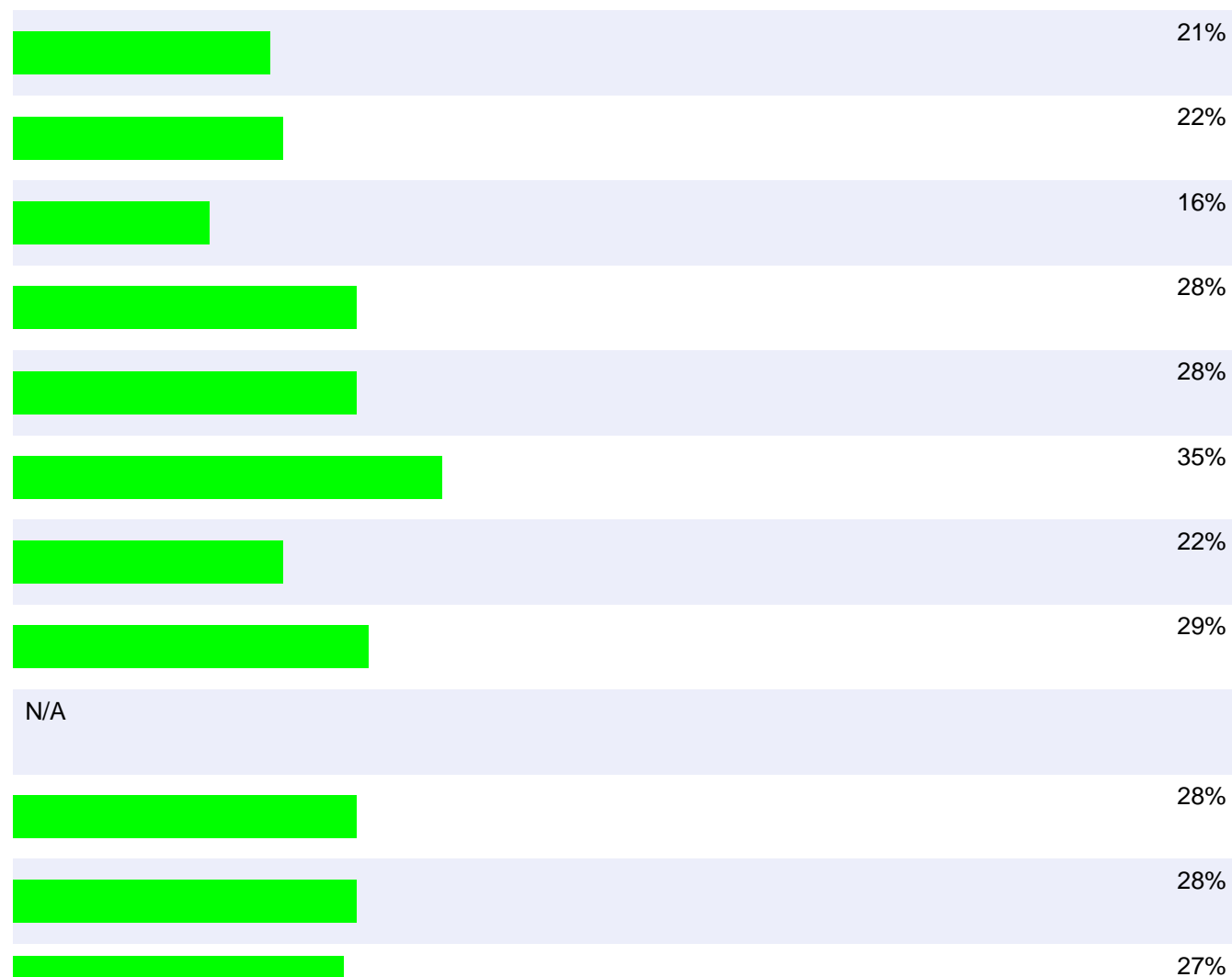
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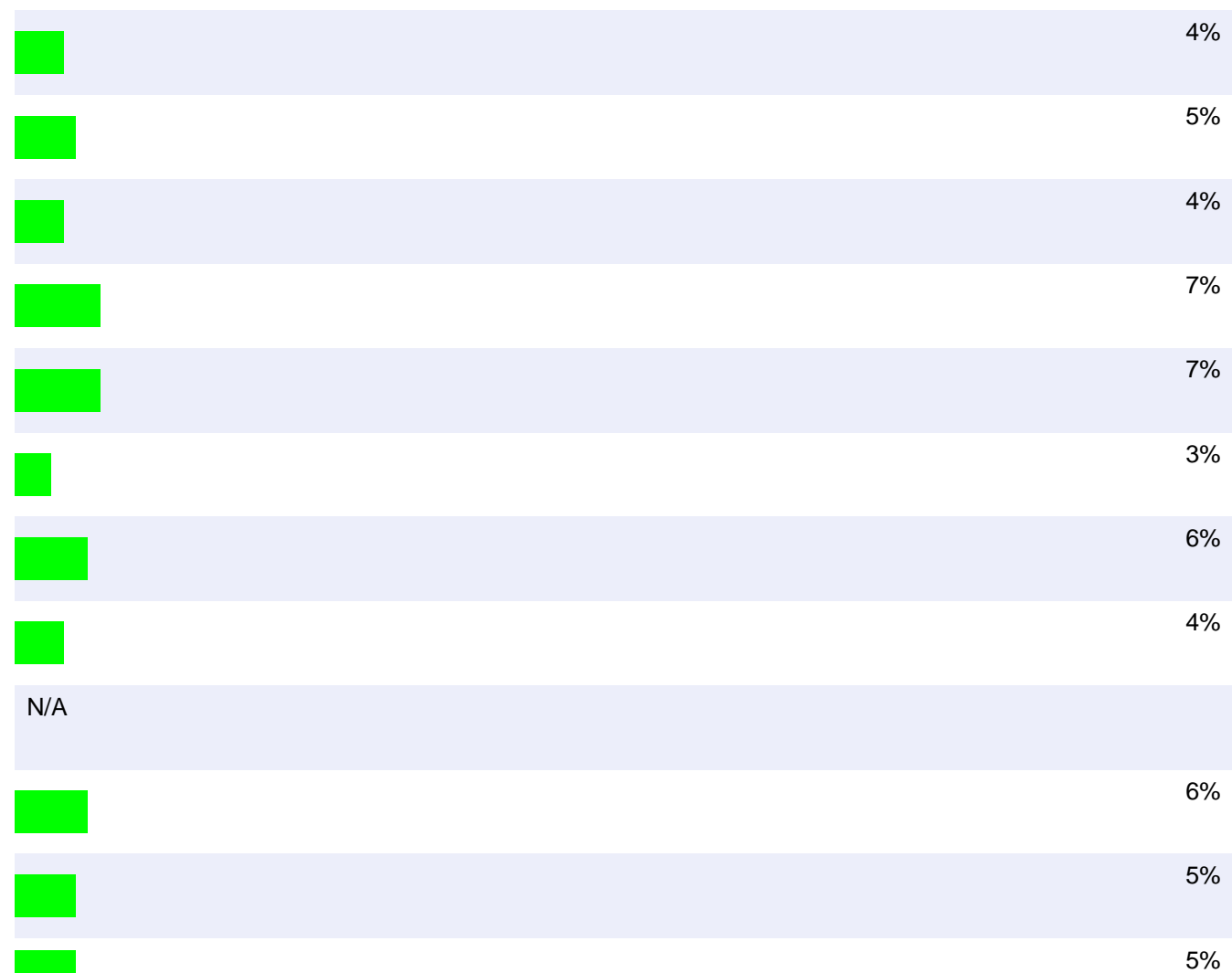
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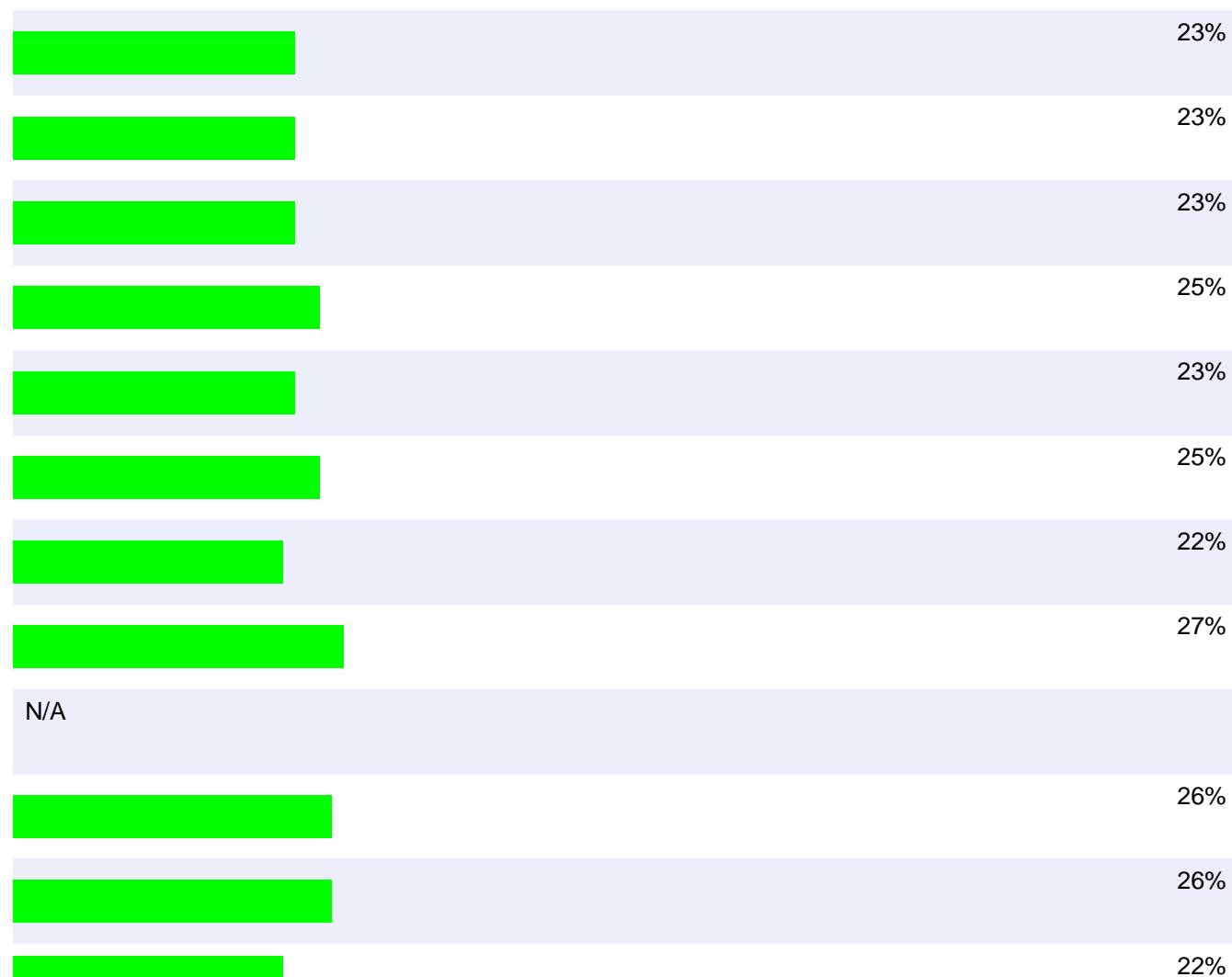
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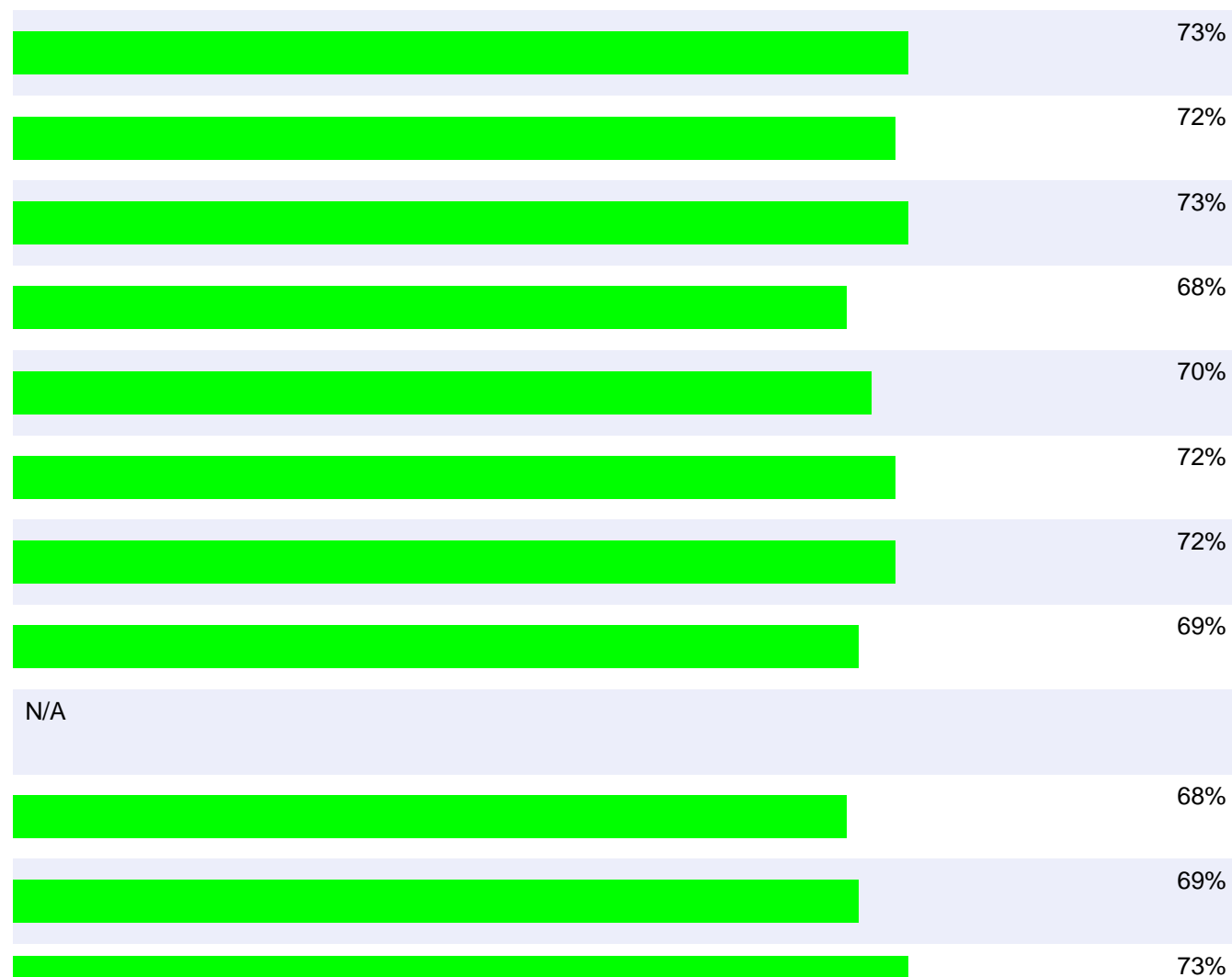
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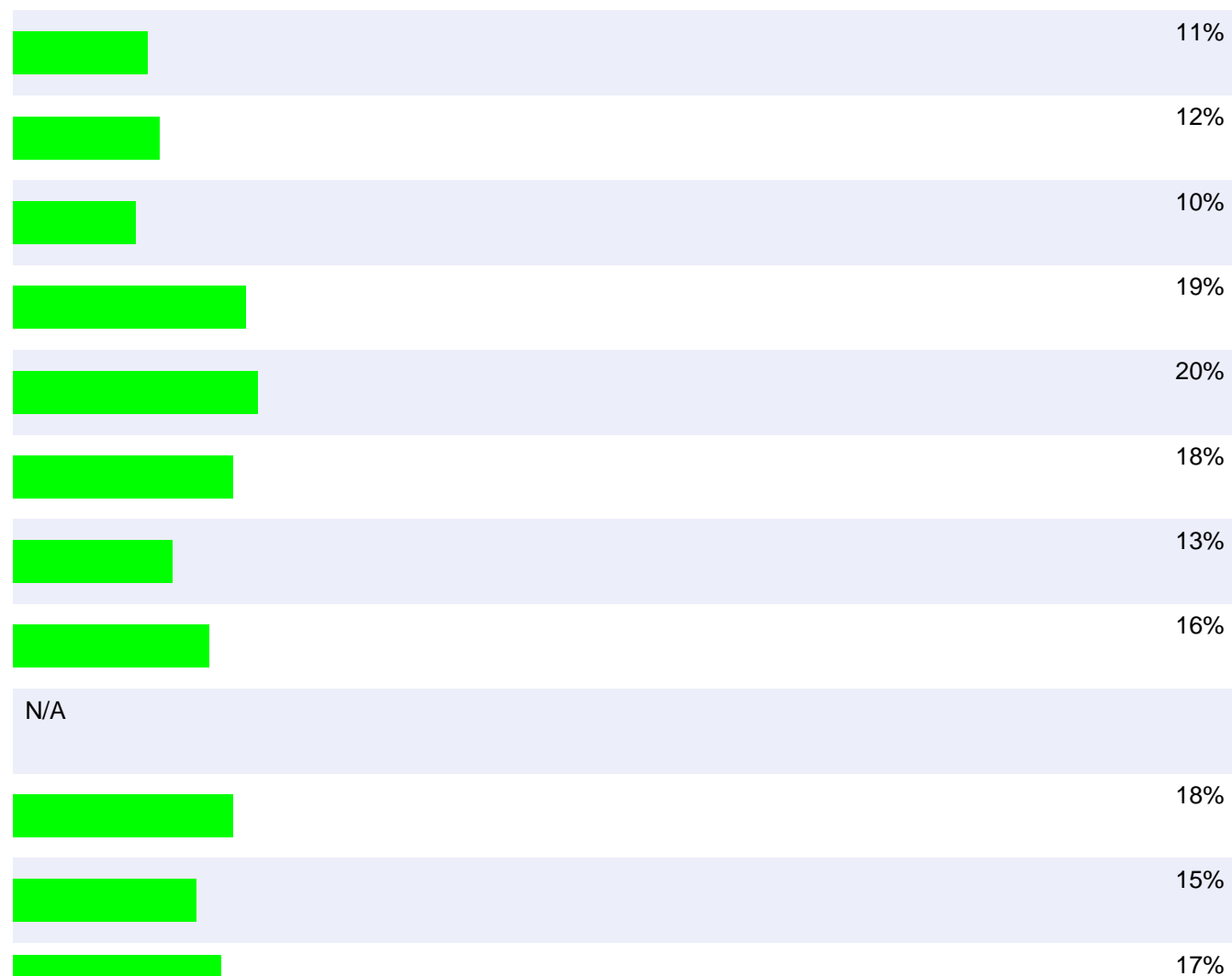
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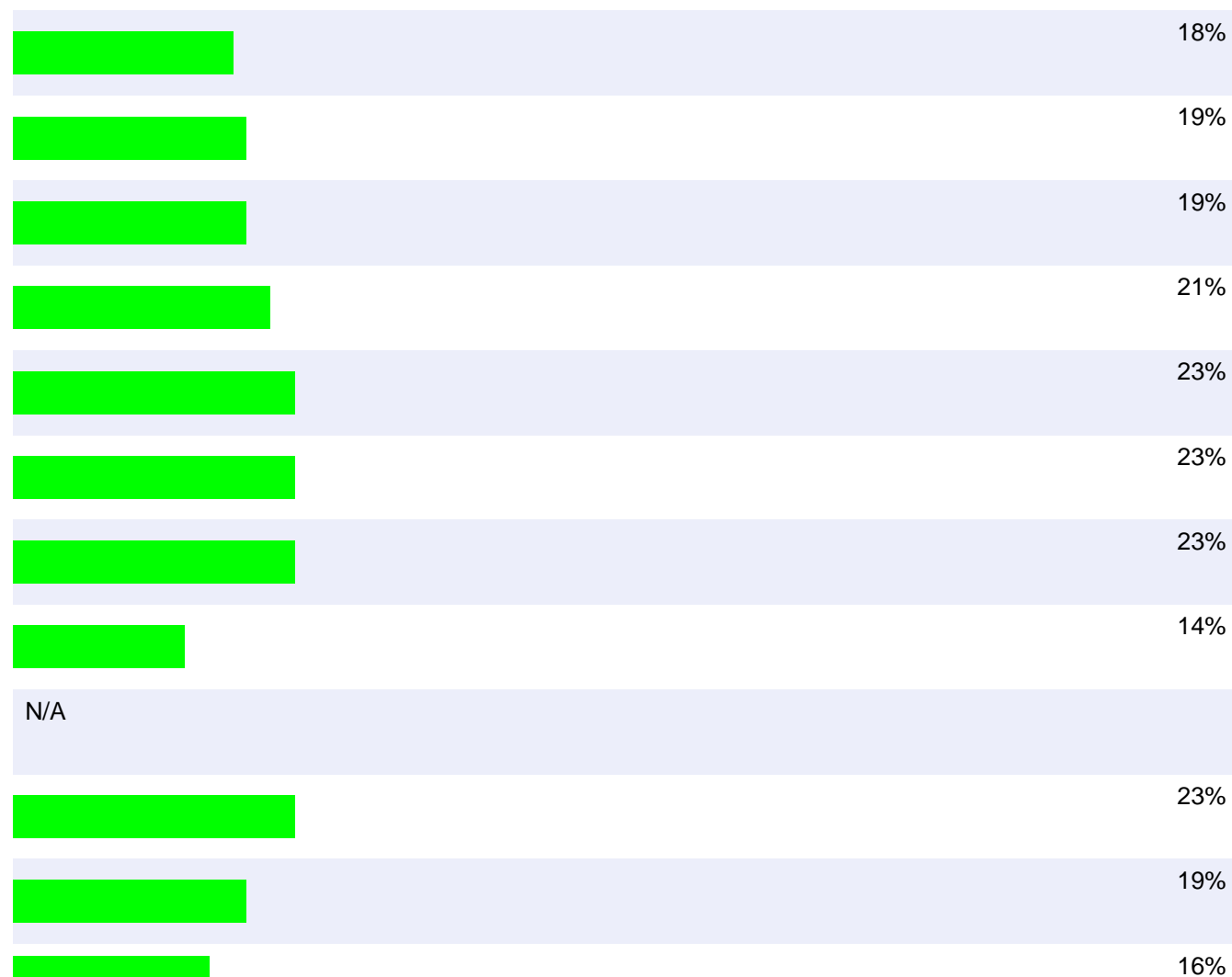
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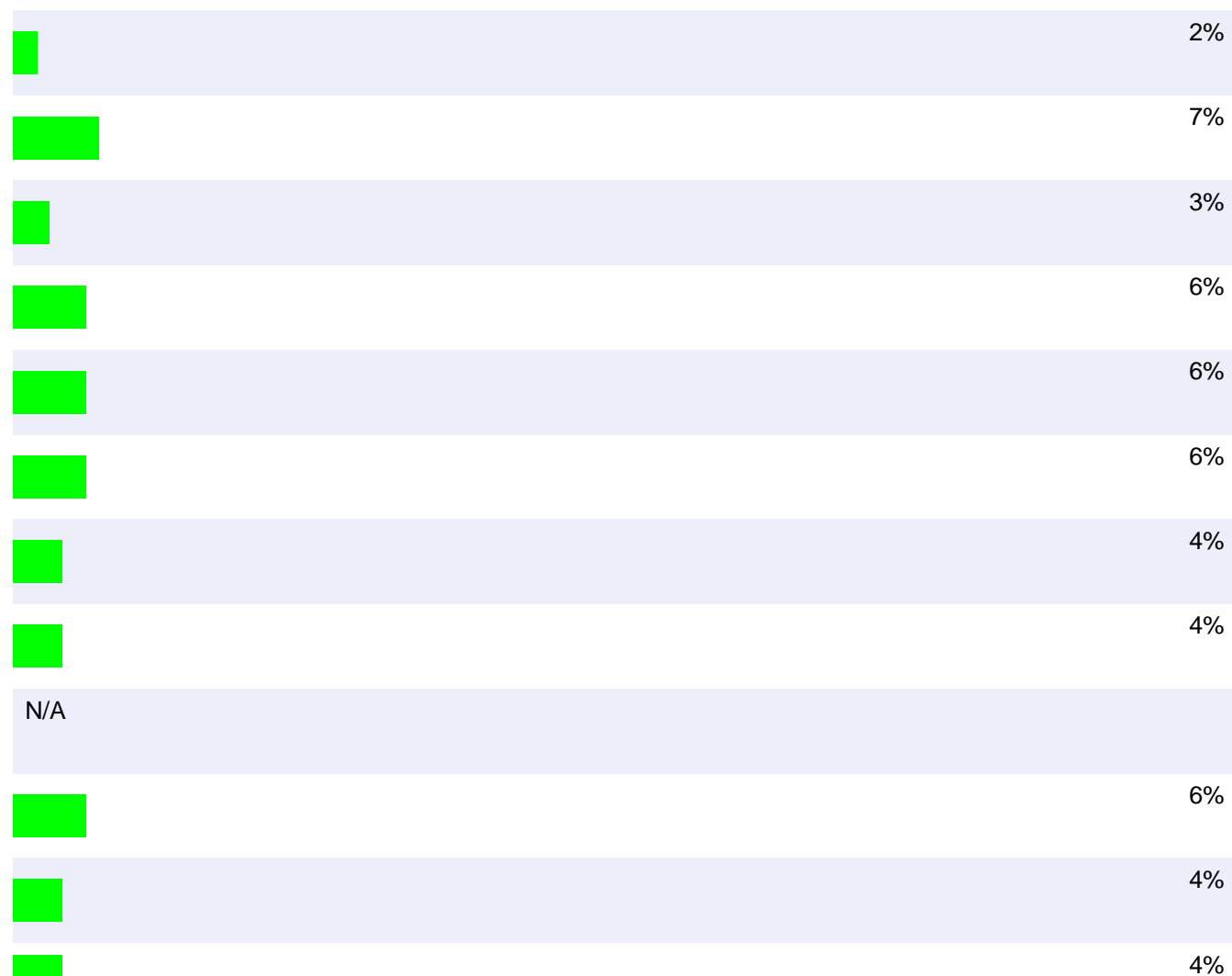
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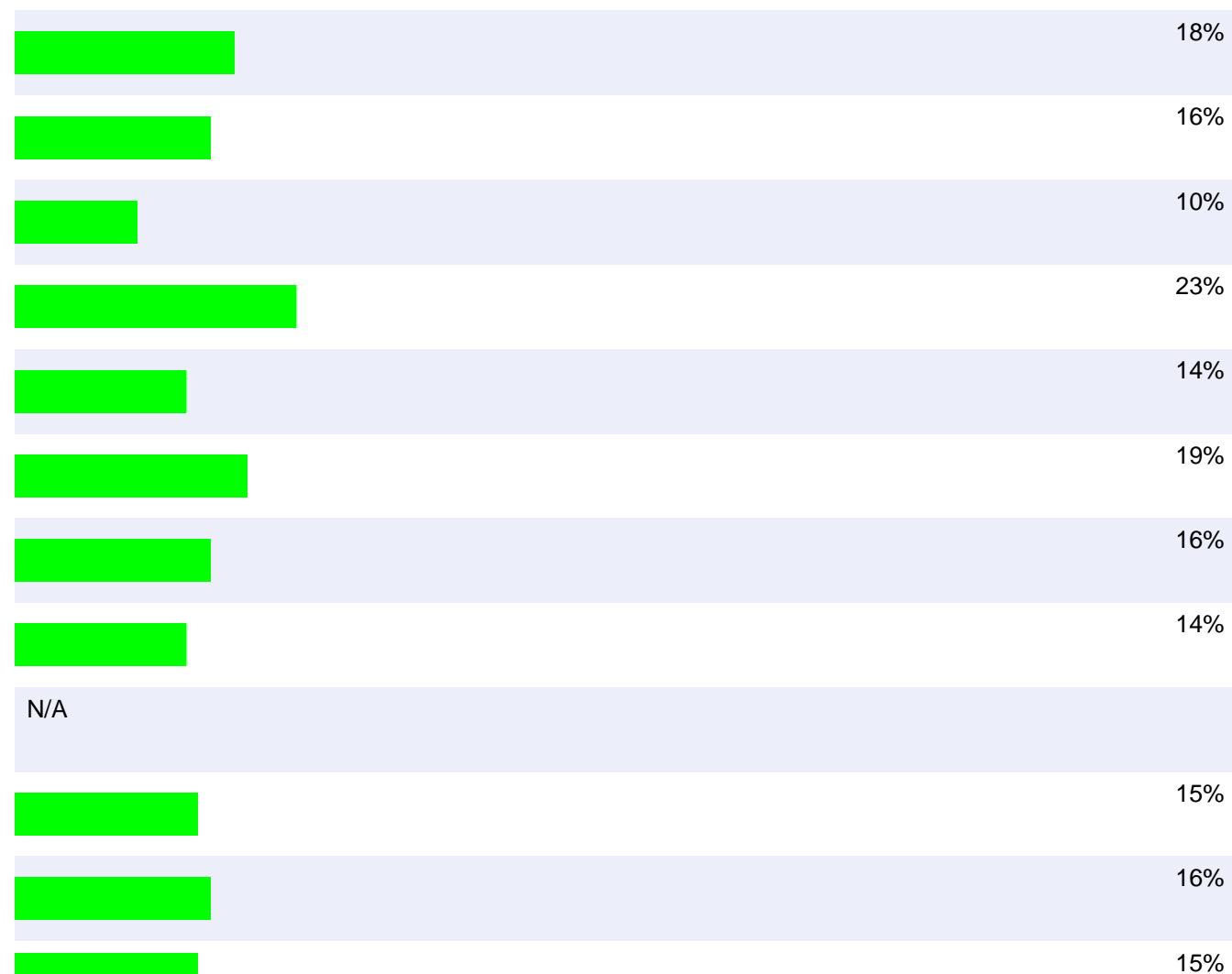
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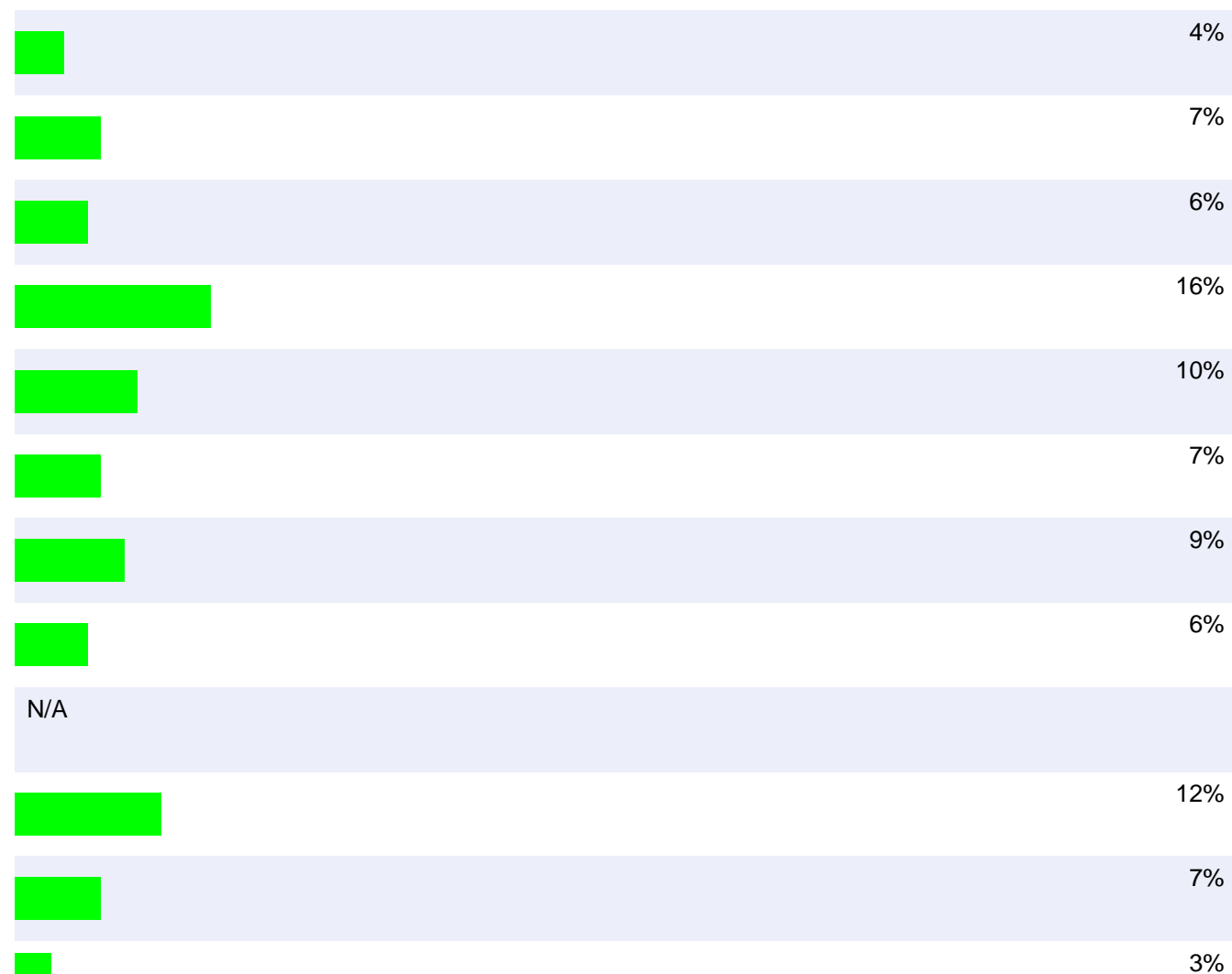
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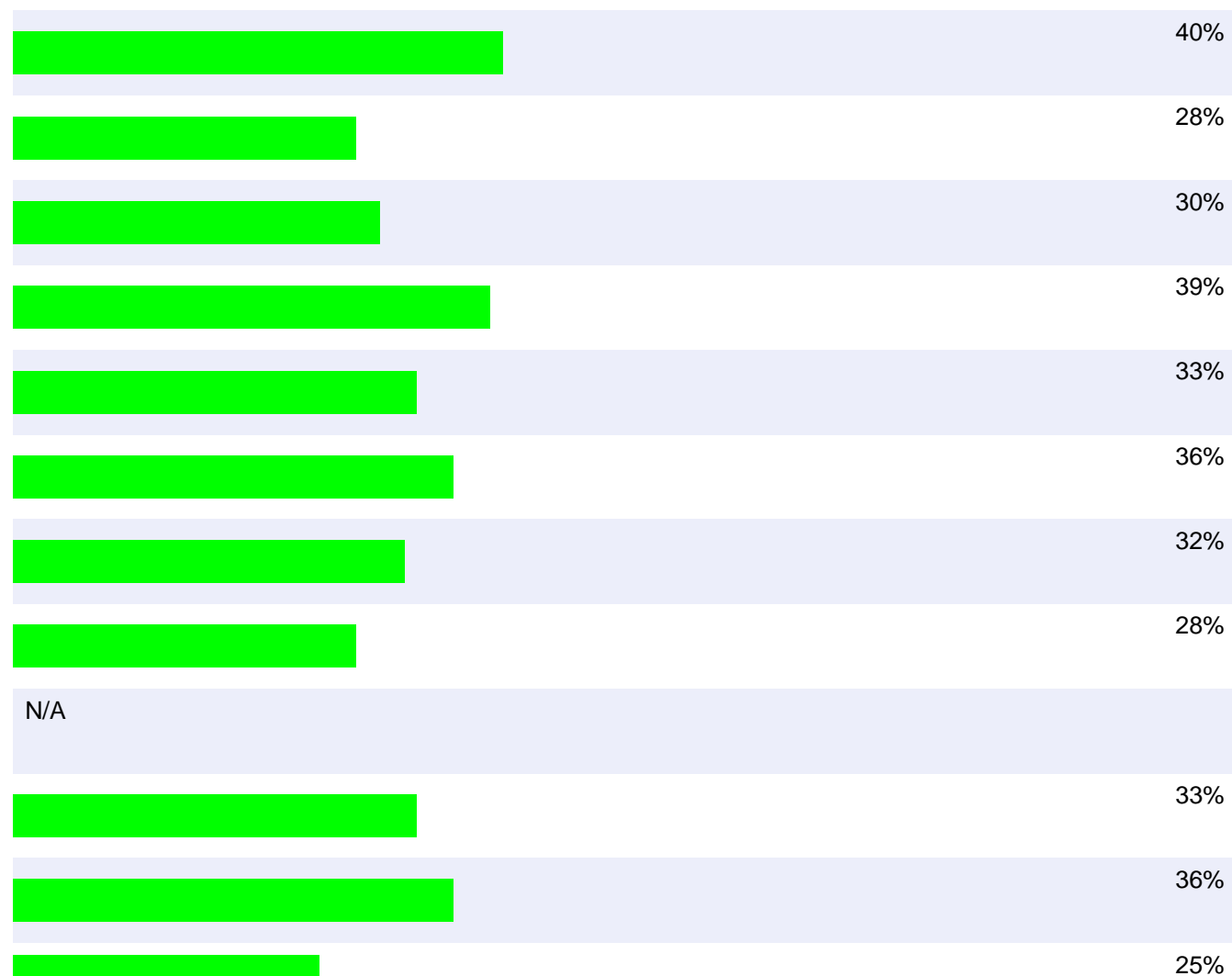
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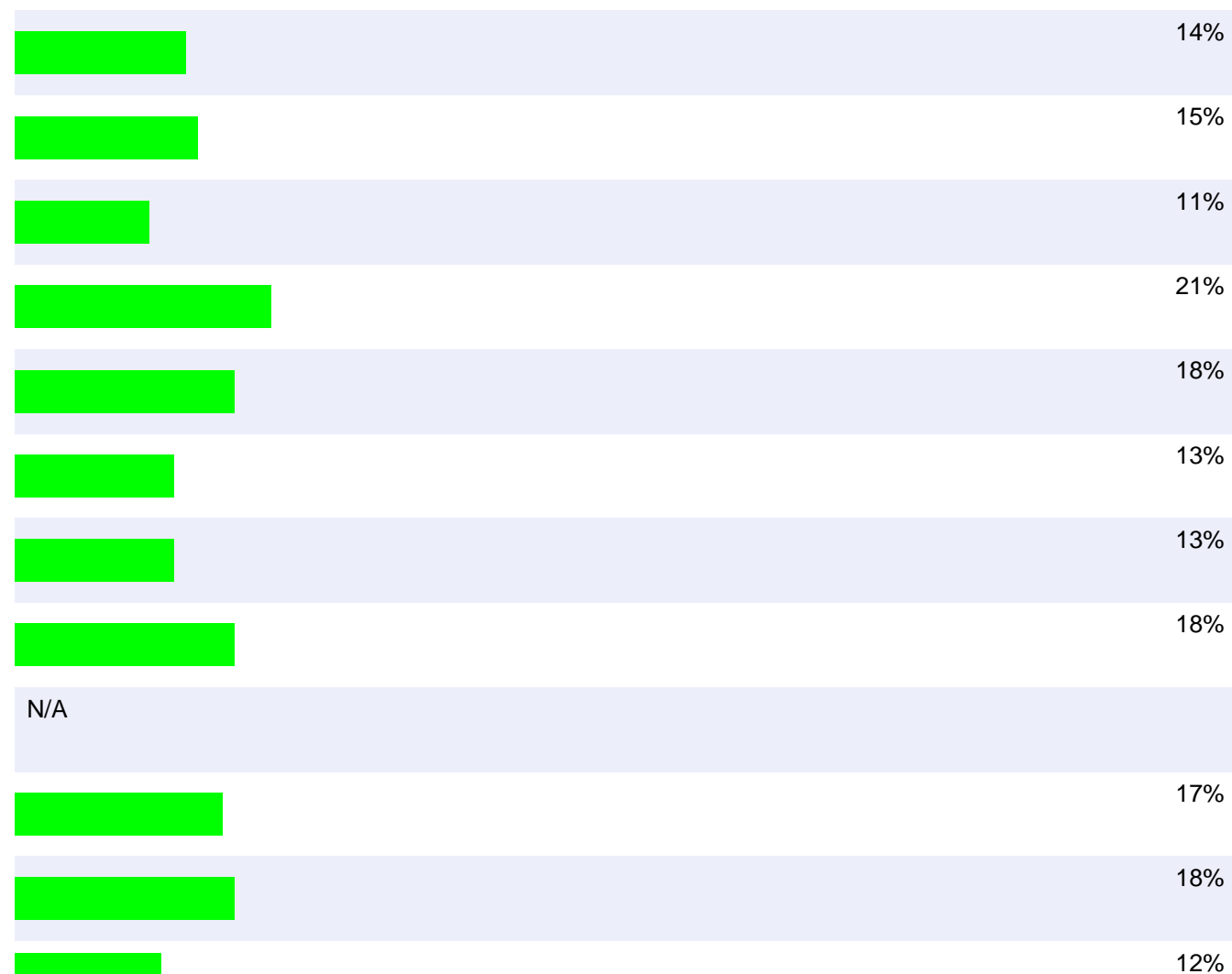
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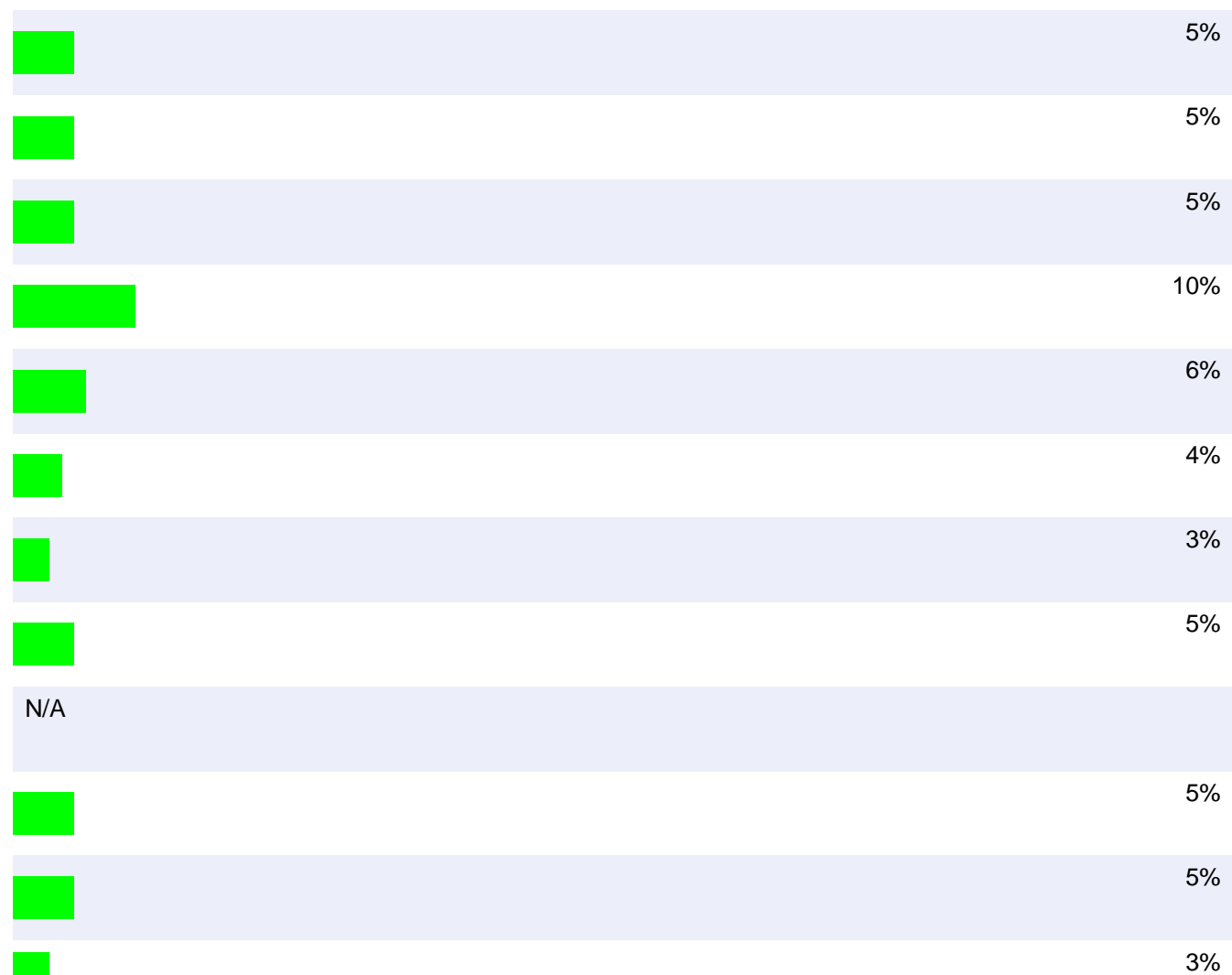
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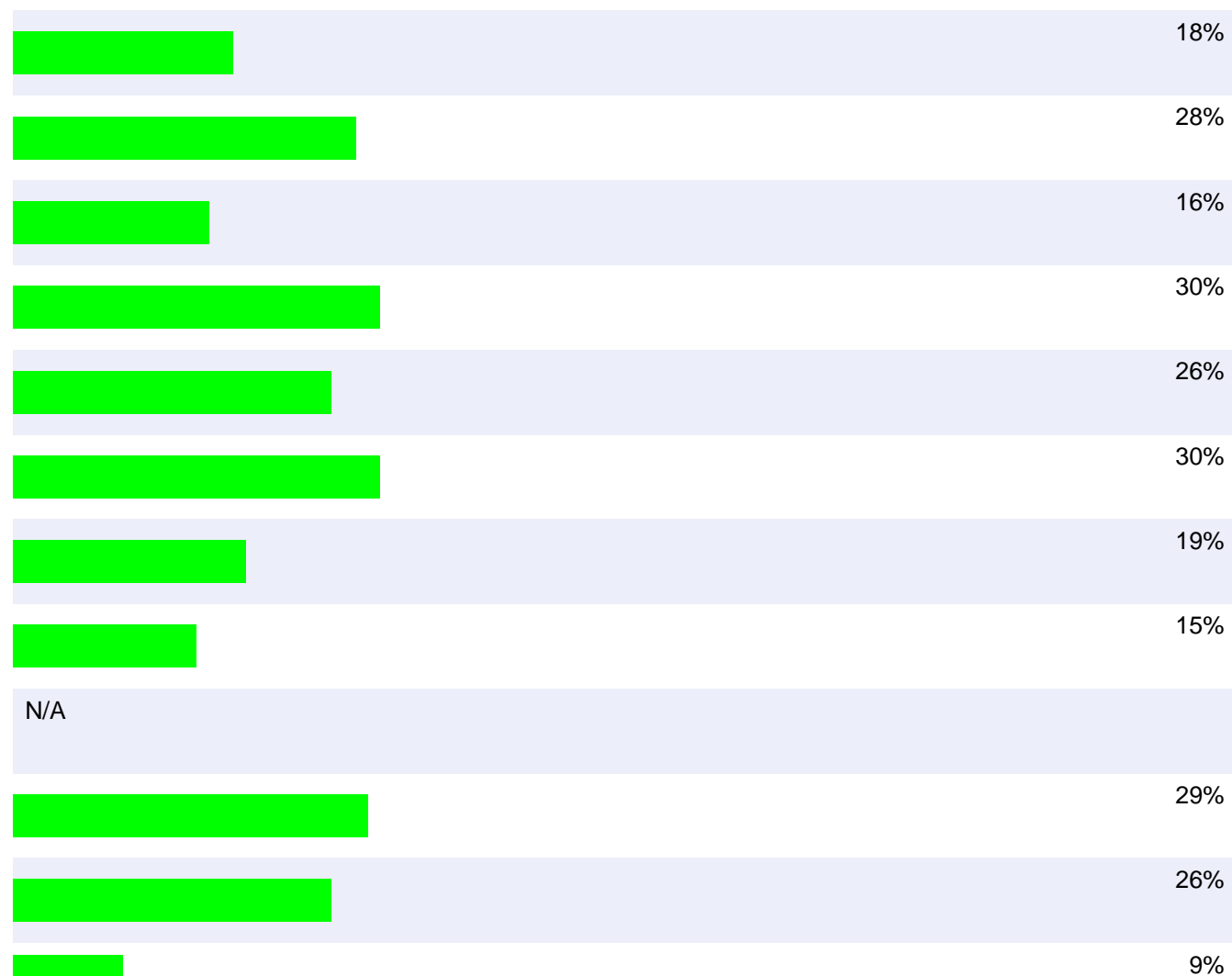
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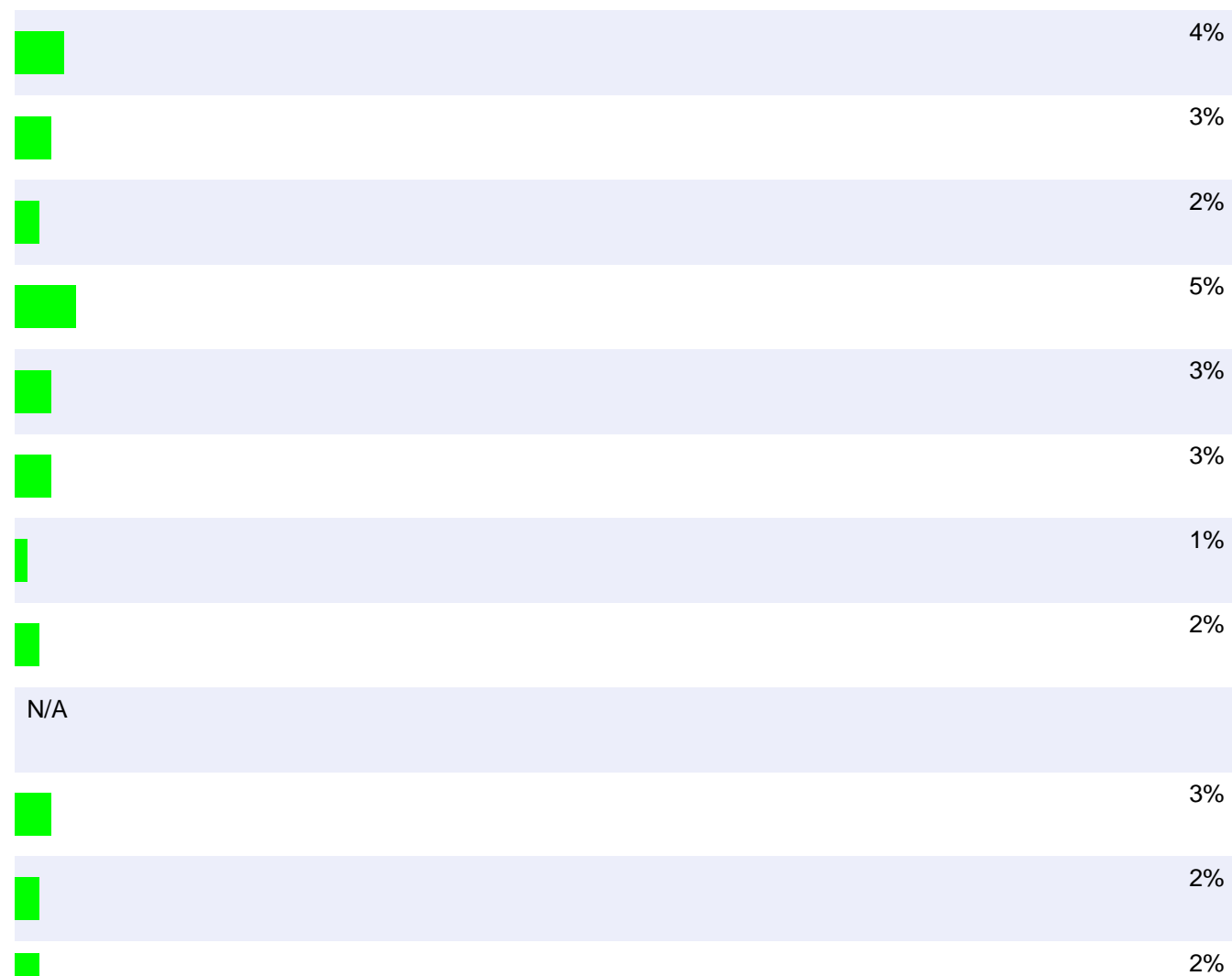
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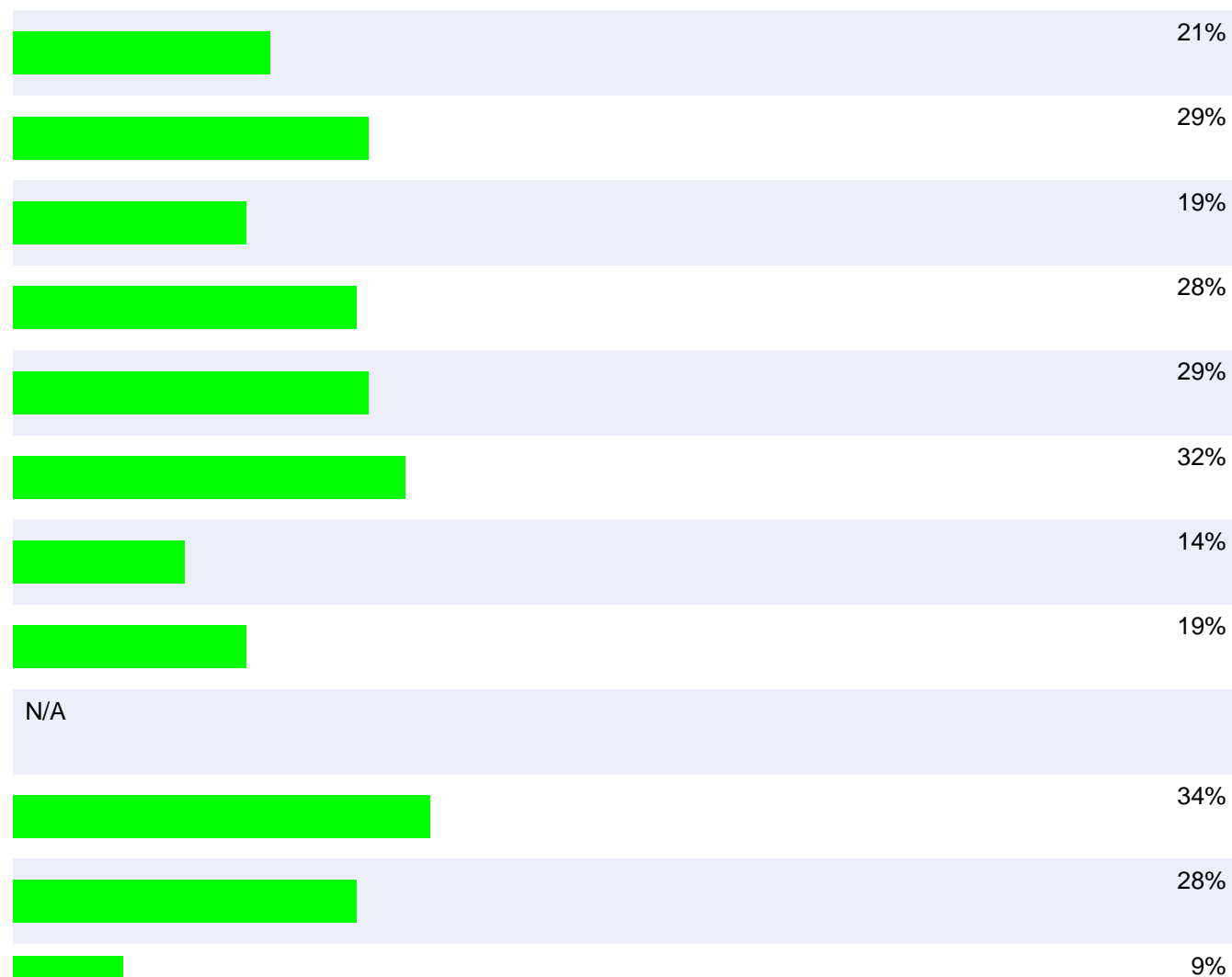
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Between 100 and 299

Between 100 and 299

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

Between 100 and 299

N/A

300 or more

300 or more

300 or more

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